

GREATER NEBRASKA
WORKFORCE DEVELOPMENT AREA

# May 27, 2021 Meeting

Greater Nebraska

Opportunity + Innovation

# Schedule

# May 26, 2021

#### STRATEGIC PLANNING MEETING

DURATION: 1:00pm-3:00pm

**LOCATION:** Hybrid

In Person Niobrara Lodge 803 US-20, Valentine, NE 69201

Remote Video Conference https://nvcn-cio.webex.com/meet/greaternebraska

#### SYSTEM COORDINATION MEETING

**DURATION:** 3:00pm-5:00pm

**LOCATION:** Hybrid

In Person Niobrara Lodge 803 US-20, Valentine, NE 69201

Remote Video Conference https://nvcn-cio.webex.com/meet/greaternebraska

# May 27, 2021

#### **WORKFORCE DEVELOPMENT BOARD & CHIEF ELECTED OFFICIALS BOARD**

**DURATION:** 9:30am-12:30pm

**LOCATION:** Hybrid

In Person Niobrara Lodge 803 US-20, Valentine, NE 69201

Remote Video Conference https://nvcn-cio.webex.com/meet/greaternebraska

# **Board Agenda**

\* Requires a motion by GNWDB \*\* Requires a motion by CEOB \*\*\* Requires a motion by both boards

1. Call to Order Lisa Wilson

Pam Lancaster

2. Roll Call Lisa Wilson

Pam Lancaster

3. Notice of Publications

Bobbi Jo Howard

4. Approval of Minutes A. Joint Meeting Minutes 2.25.2021\*\*\* Lisa Wilson

Pam Lancaster

5. Announcements Bobbi Jo Howard

6. New Business Administrative Entity

A. Labor Market Information Josh Hanson

B. Regional Updates Bobbi Jo Howard

C. Performance Autumn Schleicher

**Appointments** 

D. Appointment to Workforce Board\*\*

Pam Lancaster

E. Appointment to Strategic Planning Committee\* Lisa Wilson

**One-Stop Operator Update** 

F. Customer Satisfaction Survey Results

G. Customer Satisfaction Survey Changes

Greta Kickland

Strategic Planning Committee Updates

Roy Lamb II

**Finance Report** 

H. Finance Report

I. Funds Transfer from DLW to Adult\*\*\*

**Program Update** 

J. Career Pathways: Facebook Career Connections

K. Partner Programs Elliott Cain

L. Articles of Incorporation

M. Written Assurances

N. Letters of Support: SHIP/BOOST

O. Regional Plan

#### **System Coordination Committee Updates**

#### **Greta Kickland**

**Pam Lancaster** 

#### **Program Updates**

- P. Enrollments
- Q. Active Participants by County
- R. Audits—Monitoring
- S. Local Plan
- 7. Public Comment Lisa Wilson
- 8. Upcoming Meetings Lisa Wilson
- Pam Lancaster
- 9. Adjournment\*\*\*

  Lisa Wilson

  Pam Lancaster

# Agenda Item GNWDB 4A: Motion to Approve Minutes



# Chief Elected Officials Board & Greater Nebraska Workforce Development Board Joint Meeting Minutes

DATE: Thursday, February 25, 2021
LOCATION: WebEx Video Conference
DURATION: 1:00 pm to 1:30 pm (CST)

#### AGENDA ITEM #1: CALL TO ORDER:

Lisa Wilson, Greater Nebraska Workforce Development Board (GNWDB) Chair, called the GNWDB Meeting to order on <u>February 25, 2021 at approximately 1:00 pm (CST).</u>

Pam Lancaster, Chief Elected Officials Board (CEOB) Chair, called the CEOB meeting to order on February 25, 2021 at approximately 1:00 pm (CST).

#### AGENDA ITEM #2: ROLL CALL

Bobbi Jo Howard called the roll for the GNWDB and a quorum was established.

GNWDB Members Present (12):	GNWDB Members Absent (6):
Erin Brandyberry	Elaine Anderson
Melicca Carpenter	Wayne Brozek
Emily Duncan	Mindie Druery
Alicia Fries	Gary Kelly
Michael Gage	Denise Pfeifer
Matt Gotschall	Kim Schumacher
Greta Kickland	
Roy Lamb II	
Dan Mauk	
Karen Stohs	
Stacey Weaver	
Lisa Wilson	

Bobbi Jo Howard called the roll for the CEOB and a quorum was established.

CEOB Members Present (6):	CEOB Members Absent (1):
Bryan Bequette	Joe Hewgley
Stanley Clouse	
Hal Haeker	
Tony Kaufman	
Pamela Lancaster	
William Stewart	

#### AGENDA ITEM #3: NOTICE OF PUBLICATION:

Bobbi Jo Howard reported that adequate legal notice of this joint meeting was posted in the Grand Island Independent, Beatrice Daily Sun, Scottsbluff Star-Herald, Columbus Telegram, North Platte Telegraph, Hastings Tribune, Sidney Sun-Telegraph, Kearney Hub, Norfolk Daily. The notice was published in accordance with the Open Meetings Act and a copy was available for review.

#### AGENDA ITEM #4: APPROVAL OF MINUTES:

No corrections were made to the minutes.

Dan Mauk motioned to approve the January 25, 2021 CEOB and GNWDB Joint Meeting Minutes. Matt Gotschall seconded. A GNWDB voice vote was taken and the motion carried.

GNWDB Members For (12):	GNWDB Members Absent (6):
Erin Brandyberry	Elaine Anderson
Melicca Carpenter	Wayne Brozek
Emily Duncan	Mindie Druery
Alicia Fries	·
Michael Gage	Gary Kelly
Matt Gotschall	Denise Pfeifer
Greta Kickland	Kim Schumacher
Roy Lamb II	
Dan Mauk	
Karen Stohs	
Stacey Weaver	
Lisa Wilson	
GNWDB Members Against (0):	GNWDB Members Abstain (0):

Stanley Clouse motioned to approve the January 25, 2021 CEOB and GNWDB Joint Meeting Minutes. Tony Kaufman seconded. A CEOB voice vote was taken and the motion carried unanimously.

CEOB Members For (5):	CEOB Members Absent (1):
Bryan Bequette	Joe Hewgley
Stanley Clouse	
Hal Haeker	
Tony Kaufman	
Pamela Lancaster	
William Stewart	
Pamela Lancaster	
CEOB Members Against (0):	CEOB Members Abstain (0):

#### **AGENDA ITEM #5: ANNOUNCEMENTS**

Greater Nebraska, Greater Lincoln, and Greater Omaha will be holding a public hearing March 1, 2021 to open the public comment period for the Draft Regional and Local plans.

#### **NEW BUSINESS:**

#### AGENDA ITEM #6A Regional Plan

Bobbi Jo Howard explained that the Regional Plan was drafted in collaboration with Greater Lincoln and Greater Omaha and provides economic data for each area of concentration. Pam Lancaster opened the meeting for discussion and requested a motion to approve the Regional Plan for submission to the State with edits after the public comment period.

Stanley Clouse motioned to approve the plan and William Stewart seconded. A CEOB roll-call vote was taken and the motion carried.

CEOB Members For (5):	CEOB Members Absent (1):
Bryan Bequette	Joe Hewgley
Stanley Clouse	
Hal Haeker	
Tony Kaufman	
Pamela Lancaster	
William Stewart	
CEOB Members Against (0):	CEOB Members Abstain (0):

Lisa Wilson requested a motion to approve the plan for public comment and submit to the State with edits.

Dan Mauk moved to approve the plan and Roy Lamb seconded. A GNWDB roll-call vote was taken and the motion carried.

GNWDB Members For (13):	GNWDB Members Absent (5):
Erin Brandyberry	Elaine Anderson
Melicca Carpenter	Wayne Brozek
Emily Duncan	·
Alicia Fries	Mindie Druery
Michael Gage	Gary Kelly
Matt Gotschall	Denise Pfeifer
Greta Kickland	
Roy Lamb II	
Dan Mauk	
Kim Schumacher	
Karen Stohs	
Stacey Weaver	
Lisa Wilson	
GNWDB Members Against (0):	GNWDB Members Abstain (0):

#### AGENDA ITEM #6B Local Plan

Bobbi Jo Howard provided a brief overview of the Local Plan. Lisa Wilson opened the meeting for discussion and requested a motion to approve the Local Plan for submission to the State with edits after the public comment period.

Matt Gotschall motioned to approve the plan and Dan Mauk seconded. A GNWDB roll-call vote was taken and the motion carried.

<sup>\*</sup>Kim Schumacher joined the meeting at 1:12pm

GNWDB Members For (14):	GNWDB Members Absent (3):
Elaine Anderson	Mindie Druery
Erin Brandyberry	Michael Gage
Wayne Brozek	Gary Kelly
Ann Chambers	
Alicia Fries	
Matt Gotschall	
Greta Kickland	
Roy Lamb II	
Charlene Lant	
Dan Mauk	
Denise Pfeifer	
Kim Schumacher	
Stacey Weaver	
Lisa Wilson	
GNWDB Members Against (0):	GNWDB Members Abstain (0):

Pam Lancaster requested a motion to approve the plan for public comment and submit to the State with edits.

Bryan Bequette moved to approve the plan and Hal Haeker seconded. A CEOB roll-call vote was taken and the motion carried.

CEOB Members For (5):	CEOB Members Absent (1):
Bryan Bequette	Joe Hewgley
Stanley Clouse	
Hal Haeker	
Tony Kaufman	
Pamela Lancaster	
William Stewart	
Pamela Lancaster	
CEOB Members Against (0):	CEOB Members Abstain (0):

#### AGENDA ITEM #6C Designated Submission of Plans

Bobbi Jo Howard advised the Boards they will need to designate an individual to submit the Regional and Local plans on behalf of Greater Nebraska.

Stanley Clouse motioned to designate the Administrative Entity, Bobbi Jo Howard, to submit the Regional and Local plans at the end of the public comment period. William Stewart seconded. A CEOB roll-call vote was taken and the motion carried.

CEOB Members For (5):	CEOB Members Absent (1):
Bryan Bequette	Joe Hewgley
Stanley Clouse	
Hal Haeker	
Tony Kaufman	
Pamela Lancaster	
William Stewart	
CEOB Members Against (0):	CEOB Members Abstain (0):

Stacey Weaver motioned to designate the Administrative Entity, Bobbi Jo Howard, to submit the Regional and Local plans at the end of the public comment period. Dan Mauk seconded

A GNWDB roll-call vote was taken and the motion carried.

GNWDB Members For (13):	GNWDB Members Absent (5):
Erin Brandyberry	Elaine Anderson
Melicca Carpenter	Wayne Brozek
Emily Duncan	Mindie Druery
Alicia Fries	Gary Kelly
Michael Gage	Denise Pfeifer
Matt Gotschall	
Greta Kickland	
Roy Lamb II	
Dan Mauk	
Kim Schumacher	
Karen Stohs	
Stacey Weaver	
Lisa Wilson	
GNWDB Members Against (0):	GNWDB Members Abstain (0):

#### AGENDA ITEM #7: PUBLIC COMMENT

Lisa Wilson requested public comments for the Greater Nebraska Workforce Development Board. There were none.

Pamela Lancaster requested public comments for the Chief Elected Officials Board. There were none.

#### AGENDA ITEM #8: UPCOMING MEETINGS:

Pam Lancaster reviewed the upcoming scheduled meeting for the GNWDB and CEOB:

May 27, 2021	9 a.m 2 p.m. (CT)	TBD, Valentine	CEOB & GNWDB
October 21, 2021	9 a.m 2 p.m. (CT)	TBD	CEOB & GNWDB

Bobbi Jo advised the Boards there are tentative plans to hold the Joint CEOB & GNWDB meetings in Valentine dependent on the pandemic. A hotel and meeting space has been identified that can accommodate the group and provide for social distancing.

#### **AGENDA ITEM #9: ADJOURNMENT:**

Michael Gage motioned to adjourn the GNWDB Meeting. Kim Schumacher seconded. A GNWDB voice vote was taken and the motion carried. The GNWDB meeting was adjourned at 1:30pm (CST).

Stanley Clouse motioned to adjourn the GNCEOB Meeting. Hal Haeker seconded. A GNCEOB voice vote was taken and the motion carried. The GNCEOB meeting was adjourned at 1:30pm (CST).

# **New Business**

# Agenda Item 6A: Labor Market Information

To assist the Board with making data-driven decisions, the following excerpts from NDOL's Nebraska Workforce Trends online magazine are included. For more Trends content, go to dol.nebraska.gov/Trends.

Business Category	Business Name	Location
Finance, Insurance, Real Estate, & Rental/Leasing	Great Plains State Bank (Expansion)	Columbus
	Brews Burgers 'n Blades (Opening)	Beatrice
	Chino's Mexican Restaurant (Expansion)	Scottsbluff
Food Services	Di Bella (Opening)	Plattsmouth
rood Services	Reinita Restaurant (Opening)	Columbus
	Starbucks (Opening)	Alliance
	The Broken Mug (Expansion)	Columbus
Health Care &	Apollo MedFlight (Opening)	Columbus
Social Assistance	Nebraska Medicine (Expansion)	Omaha
Information	Nelnet (Opening)	Sidney
	Alliance Community Pharmacy (Expansion)	Alliance
	BeYOUtiful Boutique (Expansion)	Columbus
Wholesale & Retail Trade	House of Flowers (Opening)	Sidney
	Mahalo Boutique (Opening)	Creightor
	Uneta Boutique (Opening)	Crete



# Openings & Expansions December

Kermit Spade, Research Analyst

Business Category	Business Name	Location	
Administrative &	Industrial Maid (Expansion)	Cortland	
Support Services	LSI Staffing (Opening)	Crete	
Education	ESU 13 (Expansion)	Sidney	
	Big Apple Bagels (Opening)	Columbus	
Food Services	Scooter's (Opening)	Crete	
	The Committee Chophouse (Opening)	Omaha	
Health Care &	Aulder Content listen (Oncolon)	Omaha	
Social Assistance	Avidor Senior Living (Opening)	Omana	
Other Services	Art City Barbershop (Opening)	Cret	
Professional, Scientific, & Technical Services	Burke Brown Law (Opening)		
Mile de colo e Dotali Tondo	BDFloral (Opening)	Beaver Lake	
Wholesale & Retail Trade	Buff City Soap (Opening)	Bellevue	

Source: Nebraska Department of Labor

Openings and expansions listed are a sampling of activity reported for that month. Some activity may have occurred outside the month. If you have an opening or expansion to report, contact us at LMI\_NE@nebraska.gov.



# Openings & Expansions January

Kermit Spade, Research Analyst

Business Category	Business Name	Location
Arts, Entertainment, & Recreation	Winners Skill Game Venue (Opening)	Sidney
Finance, Insurance, Real Estate, & Rental/Leasing	Alliance and Chadron	
	Runza (Opening)	Syracuse
Food Comings	Pit Smokehouse BBQ (Opening)	Sidney
Food Services	Pizza Hut (Opening)	Alliance
	Sandhills Bakery & More (Opening)	Norfolk
	Core Health Club Gym/Physical Fitness Center (Opening)	West Point
Health Care & Social Assistance	Feidler Eye Clinic (Opening)	Wausa
Social Assistance	Take Back Health & Fitness (Expansion)	Sidney
Manufacturing	Parker Hannifin (Expansion)	Alliance
Whaterala C Datall To-	Family Dollar/Dollar Tree (Opening)	Alliance
Wholesale & Retail Trade	Hy-Vee Dollar Fresh (Opening)	Falls City

Source: Nebraska Department of Labor

Openings and expansions listed are a sampling of activity reported for that month. Some activity may have occurred outside the month. If you have an opening or expansion to report, contact us at LMI\_NE@nebraska.gov.

# Openings & Expansions February

Kermit Spade, Research Analyst

Business Category	Business Name	Location	
Accommodation & Hospitality	Hotel 21 & Co. (Opening)	Scottsbluf	
Administrative & Support Services	Essential Personnel (Expansion)	Norfoli	
Arts, Entertainment, & Recreation	Midwest Theater (Opening)	Scottsbluf	
Finance, Insurance, Real Estate, & Rental/Leasing	Evoke Insurance Solutions (Opening)	Columbu	
Food Services	Brenda's Cottage (Opening)	Alliance	
Health Care &	CHI Women's Health Clinic (Opening)	Grand Island	
Social Assistance	Fremont Vision (Opening)	Fremon	
	Legacy Car Wash (Opening)	Columbu	
Other Services	Moore Ink (Opening)	Beatrice	
	Neptune Mobile Electronic Services (Opening)	Alliance	
	Butterfly Lane Salon and Boutique (Opening)	Aubun	
Wholesale & Retail Trade	Dirt Stix Nursery (Opening)	Gerin	
Wholesale & Retail Hade	Smoke and Fire Cigars (Expansion)	Beatric	
	Valor General Store (Opening)	Hemingfor	

Source: Nebraska Department of Labor.

Openings and expansions listed are a sampling of activity reported for that month. Some activity may have occurred outside the month. If you have an opening or expansion to report, contact us at LMI\_NE@nebraska.gov



# Median Annual Wage by Region

The median annual wage for all Nebraska workers, across all industries and occupations, was \$39,736 as of the third quarter of 2020. (1)

The Omaha Consortium had the highest annual median wage at \$41,987. Workers in management occupations brought home the

largest paychecks of any occupation group in Omaha, earning a median of \$97,861 per year. Management was also the occupation group with the highest median wage (\$91,104) across the state, and in six of the nine regions individually. In the Mid Plains and Sandhills Regions, legal occupations edged out management for the top spot, while architecture and engineering occupations ranked highest in the Southeast Region. (1)

# Median Annual Wage for All Industries, All Occupations by Economic Development Region (2013 Def.), Q3 2020

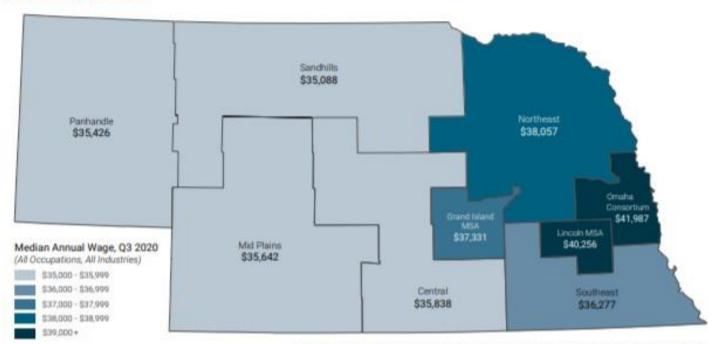


Chart Source: Nebraska Department of Labor. Occupational Employment Statistics (DES) program. Q3 2020.

<sup>\*</sup> The Omaha Consortium includes all portions of the Omaha-Council Bluffs Metropolitan Statistical Area (MSA) that are located within Nebraska, but excludes those outside the state's borders.



Median wages were slightly lower outside of the state's metropolitan areas, likely reflecting variances in the types of employment that are prevalent in each area of the state. Higher concentrations of high-paying positions in Nebraska's metropolitan areas tend to drive up overall median wage numbers for those regions. For example, Omaha and Lincoln both had larger shares of their overall workforce employed within computer and mathematical occupations (4.8% and 3.6% respectively) than did Nebraska's other regions, where under 1.0% of workers held jobs in the computer and mathematics occupational group. (2) During the third quarter of 2020, computer and mathematical occupations had the second-highest annual wages of all occupational groups, with a statewide median of \$78,098. Other high-paying occupations more common in the Lincoln and Omaha metro areas included orthodontists and psychiatrists, among others. (1)

The cost of living was also lower in non-metro areas. According to Cost of Living Index (COLI) data collected by the Council for Community & Economic Research (C2ER), typical expenses for a household in Hastings, located in the Central Region, were 2.6% lower than those for Omaha during the first quarter of 2019. (3) Cost-of-living data was not available for smaller towns or rural areas.

Nationally, the median annual wage for all industries and occupations considered together was \$39,810 as of the second quarter of 2019, the most recent period for which nationwide data is available. For comparison, Nebraska's statewide median was \$38,390 during that quarter, putting it near the middle of the rankings of the 50 states and Washington, D.C., at #27. In the Omaha-Council Bluffs MSA, workers received a median annual wage of \$39,880 in second-quarter 2019, slightly above the nation. (4) Cost of living in Omaha, meanwhile, was about 8.2% lower than the U.S. average, according to C2ER data. (3)

#### Sources:

- Nebraska Department of Labor. Occupational Employment Statistics (OES). [Online] Q3 2020. neworks.nebraska.gov.
- 2. 2018-2028 Long-Term Occupation Projections. [Online] July 2020. neworks.nebraska.gov.
- Council for Community & Economic Research (C2ER). Cost of Living Index (First Quarter 2019). [Online] May 2019.
- U.S. Bureau of Labor Statistics. Occupational Employment Statistics (OES) program. May 2019 State Occupational Employment and Wage Estimates. [Online] May 2019. bits gov/ces/current/cestrost.htm.

# **Fast Facts**

Rachel Stevens Research Analyst

# Healthcare Support Occupations

# 30,365

Nebraska workers employed in healthcare support occupations statewide in 2019. (1)

## 86.8%

Women's share of total healthcare support occupations employment in Nebraska as of 2019. (1)

#### +12.7%

Employment growth projected for healthcare support occupations in Nebraska from 2018 to 2028. (2)

### +40.5%

Rate of employment growth projected for occupational therapy assistants in Nebraska between 2018 and 2028, making it the fastest-growing job by percent increase within this occupational group. (2)

#### П

Number of healthcare support occupations projected to see a decrease in total employment in Nebraska from 2018 to 2028. Pharmacy aides are the only occupation expected to shrink during this decade, with a projected decline of 5.9%. (2)

# +1,056

Number of new positions for nursing assistants expected to be created throughout Nebraska from 2018 to 2028. This is the largest numeric increase projected for any healthcare support occupation during this time period. (2)

# 3,532

Total employment in Nebraska's home health care services industry in 2020. (3)

# \$57,358

Median annual wage for the highest-paid occupation within the healthcare support occupational group, massage therapists, working in Nebraska during the third quarter of 2020. (4)

#### 4

Number of healthcare support occupations classified by the Nebraska Department of Labor as H3—high wage, high skill, high demand—in 2020. These were physical therapist assistants, massage therapists, medical transcriptionists, and occupational therapy assistants. (5)

#### Sources:

- U.S. Census Bureau. American Community Survey, 2019 1-Year Estimates Subject Tables. Table S2401. [Online] data census gov.
- Nebraska Department of Labor. Long-Term Occupation Employment Projections (Statewide). [Online] July 2020. neworks.nebraska.gov/gsipub/index.asp?docid=440.
- 3. U.S. Census Bureau. QWI Explorer Application. [Online] qwiexplorer.ces.census.gov/static/explore.html.
- Nebraska Department of Labor. Occupational Employment Statistics (OES). [Online] Q3 2020. neworks nebraska.gov.
- High Wage, High Skill, and High Demand (H3) Occupations. [Online] July 2020. neworks nebraska gov/gsipub/index.asp?docid=1165.

#### Duties for licensed practical and licensed vocational nurses typically include:

- monitoring patients' health—for example, by checking their blood pressure;
- administering basic patient care, including changing bandages and inserting catheters;
- providing for the basic comfort of patients, such as helping them bathe or dress;
- discussing the care they are providing with patients and listening to their concerns;
- reporting patients' status and concerns to registered nurses and doctors;
- keeping records on patients' health. (1)

#### For registered nurses, major job duties include:

- assessing patients' conditions;
- recording patients' medical histories and symptoms;
- observing patients and recording the observations;
- administering patients' medicines and treatments;
- setting up plans for patients' care or contributing information to existing plans;
- consulting and collaborating with doctors and other healthcare professionals;
- operating and monitoring medical equipment;
- helping perform diagnostic tests and analyzing the results;
- teaching patients and their families how to manage illnesses or injuries;
- explaining what to do at home after treatment. (1)

In the third quarter of 2020, Nebraska's licensed practical and licensed vocational nurses earned a median annual wage of \$45,501, while registered nurses earned \$66,354. Both occupations brought home a higher median paycheck than the all-occupations median of \$39,512 during that quarter. (2)

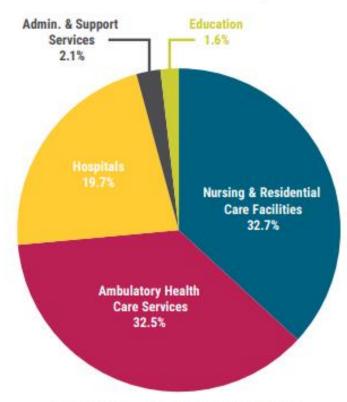
### Nebraska Wages for Nurses, Q3 2020



Source: Nebraska Department of Labor. Occupational Employment Statistics (OES) program, 03 2020.

According to 2018 data, licensed practical and licensed vocational nurses in Nebraska most often tended to by employed within nursing and residential care facilities (32.7%), followed be ambulatory health care services (32.5%). Hospitals (19.7%) were also major employers of these workers. (3)

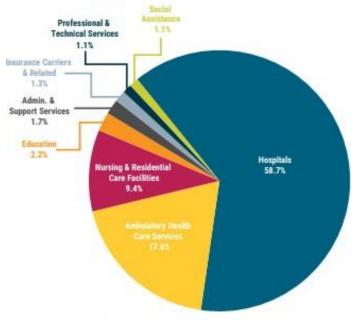
### Nebraska Industry of Employment Licensed Practical and Licensed Vocational Nurses, 2018



Source: Nebraska Department of Labor. Projections. July 2020.

Registered nurses in Nebraska were most likely to be employed in hospitals (58.7%), ambulatory health care services (17.6%), or nursing and residential care facilities (9.4%) as of 2018. (3)

### Nebraska Industry of Employment Registered Nurses, 2018



Source: Nebraska Department of Labor. Projections. July 2020.

#### Wages by Top Industries of Employment for Licensed Practical and Licensed Vocational Nurses Nationwide, 2018

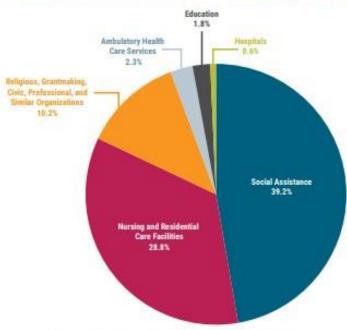
Nursing and residential care facilities	\$48,840
Government	\$48,400
Home healthcare services	\$48,130
Hospitals (state, local, and private)	\$45,550
Offices of physicians	\$43,620

#### Wages by Top Industries of Employment for Registered Nurses Nationwide, May 2018

Government	\$78,390
Hospitals; state, local, and private	\$73,650
Ambulatory healthcare services	\$68,320
Nursing and residential care facilities	\$63,990
Educational services; state, local, and private	\$61,850

The top industry of employment for Nebraska's social and human service assistants as of 2018 was social assistance (39.2%). Nursing and residential care facilities (28.8%) was also a major employer for this occupation. (3)

# Nebraska Industry of Employment Social and Human Service Assistants, 2018



Source: Nebraska Department of Labor. Projections. July 2020.

#### Wages by Top Industries of Employment for Social and Human Service Assistants Nationwide, May 2018

Local government, excluding education and hospitals	\$39,770	
State government, excluding education and hospitals	\$37,490	
Individual and family services	\$33,160	
Community and vocational rehabilitation services	\$30,300	
Nursing and residential care facilities	\$29,790	

#### Sources:

- U.S. Bureau of Labor Statistics. Occupational Outlook Handbook. [Online] 2020. bls.gov/ooh/home.htm.
- Nebraska Department of Labor. Occupational Employment Statistics (OES). [Online] Q3 2020. neworks nebraska.gov.
- Long-Term Occupation Employment Projections (Statewide). [Online] July 2020. neworks.nebraska.gov/gsipub/index.asp?docid=440.

# Agenda Item 6B: Regional Updates (January-March)

#### **All Locations**

Creation of Safety Committee and subcommittees: Building and Equipment, Policy and Procedures, Training Case Management Seminar focused on Co-enrollment

Fidelity Bond training

New and expanded partnerships with Bring Up Nebraska and Collective Youth Initiative LEAP

**TET Outreach Event** 

#### Panhandle - Scottsbluff

Counties served: Banner, Scotts Bluff, Morrill, Sioux

#### **Business Openings and Expansion**

Hotel 21 & Co. — set to open in March, 2021. Six full time and 12 part time positions will be created. This a locally owned and operated 32 room hotel featuring a conference center, ball room, parlor, flower shop and bar. Lisa Weborg, owner, also owns and operates two steak houses in the area.

Midwest Theater — reopened after a year of closure due to the pandemic. Opening showing was "Nomadland," which includes scenes from Scottsbluff, including the Midwest Theaters.

Dirt Stix Nursery is scheduled to open in Gering on March 1st, specializing in Zone 4 plants and xeriscaping.

Flyover Brewery in Scottsbluff - The Scottsbluff City Council approved an expansion of the business. Flyover purchased the building to the south of them

and will renovate to expand the dining area, provide meeting space and add additional outdoor seating. Completion date expected to be Spring, 2021.

Platte Valley Bank - Platte Valley Bank announced they will be expanding to Alliance and Chadron. They are currently securing locations in those communities and have already began staffing top management positions. Platte Valley owns and operates a number of banks in Nebraska, Wyoming and Colorado.

Brimark Medical Building broke ground for a new 9,000 square foot facility in Gering. The building will house three entities: Western Sleep Clinic, Western C-PAP Supply and Sweet Dreams Sleep Services. They plan to open by February 2022.

#### **Business Layoffs and Closures**

Christopher & Banks clothing store in the Mall in Scottsbluff closed in February.

Lake Minatare State Recreation in Minatare was temporarily closed from March 12 to March 27 due to a waterfowl die-off.

#### **Additional Details**

Scottsbluff/Gering named Top 10 True Western Town for the 4th time by True West Magazine.

#### Training, Partnerships, and Outreach

Western Nebraska Development Network

Panhandle Partnership

Panhandle Area Development District Board

Western Nebraska Economic Development Consortium

Alliance Poverty Task Force

Western Nebraska Human Resources Management Association

**Quarterly Interagency Meeting** 

Migrant Seasonal Farm Worker Partner meeting

Region I WIOA Partner meeting

Western Nebraska Community College IT Program Advisory Committee

Monthly Resume Writing Workshop for WNCC Adult Education students (Deb Sinks)

Meeting with Workforce Development Director Doug Mader — discussion re short term training in Masonry

Training on QPR (Question, Persuade, Refer) Suicide Prevention (AJ Trook)

Meeting with recruiters from Regional West Medical Center (Lori Marquez and Pat Comfort)

Participation in Continuum of Care Point in Time Count to document homeless numbers (AJ Trook)

Mock interviews for ESU #13 students (Deb Sinks)

ESU #13 Youth Expo

Open house at new Hotel 21



#### Panhandle - Alliance/Sidney

Counties Served (Alliance): Box Butte, Dawes, Sheridan

Counties Served (Sidney): Cheyenne, Kimball, Garden, and Deuel

#### **Business Openings and Expansions:**

Pit Smokehouse BBQ opening in Sidney had a soft opening event

Winners Skill Game Venue opened in Sidney

Take Back Health & Fitness expanded to also offer massage therapy services

Sam & Louie's in Sidney to add a brewery with exclusive line of drinks under the name Boss City Brewing

Aliens and Strangers Music store has purchased a building on the corner of 12th Avenue and Illinois Street in Sidney to further expand the business that moved to Sidney in 2015. The plan is to renovate the building to use it as a warehouse and distribution center for online fulfillment. The expectation is to hire and staff the warehouse with 10 new employees. Business throughout the pandemic has increased 100-200% online.

LB 562 proposes NE Game and Parks headquarters to move to Sidney - the former Cabela's corporate buildings are the proposed location

City of Sidney/Hillside Golf Course — completing research into interest for a permanent golf simulator

Daisies and Dragons in Sidney have expanded to open a second business. "Smash Dungeon" is a smash room experience where you are given glass items and electronics to break in a safe environment for stress relief and entertainment.



Grand opening — Pedalers Corner in Sidney offers both sales and service on bicycles of all kinds. They also offer a variety of products to help people maintain their rides.

Pizza Hut is open at the new location on East Third. This location has allowed the business to increase from 17 employees to 35.

Family Dollar/Dollar Tree opened the last week of January at the old Alco location.

Brenda's Cottage opened at 519 West Third Street in Alliance. Brenda has one full-time employee and eight part-time employees.

Johnny and Lacy Covey opened Valor General Store in Hemingford in February.

Stephen Thomas opened a new business called Neptune Mobile Electronic Services. He repairs mobile electronic screens and fixes televisions.

#### Additional Business Needs and Initiatives

Parker has approximately 230 employees and needs to fill an additional 15 production/warehouse positions. The company is considering the possibility of hiring individuals that don't have their GED. These positions will be part-time at Parker and part-time taking GED Classes. Permanent employment status would not be reached until the GED is attained. Corporate must approve before Human Resources can proceed.

#### **Business Lavoffs and Closures:**

Della's Café in Sidney permanently closed

Camping World pauses plans for new retail location in Sidney

B-T Grill will not be opening. The building is for sale.

#### Training, Outreach, and Partnerships

Monthly Coffee & Company hosted by Box Butte Development Corporation

Western Nebraska Community College Virtual Job & Internship Fair

Panhandle Resource Network Meeting

UNL Extension "Connect the Dots" college and career readiness program at Sidney High School

Sidney and Alliance staff participated in mock interview and resume review workshops at local campuses in partnership with Western Nebraska Community College

Panhandle WIOA Resource Meeting discussing WIOA programs and current events in partnership with Western Nebraska Community College

Alliance staff continues to write and broadcast a weekly radio program focused on events and employment opportunities, benefiting job seekers and employers.

The Sidney/Alliance offices continue working on a WIOA DLW/TET special project researching potential dislocated workers across the state and referring them for services

#### Mid-Plains — North Platte/Lexington

Counties Served: Arthur, Chase, Charry, Dawson, Dundy, Frontier, Furnas, Gosper, Grant, Hayes, Hitchcock, Hooker, Keith, Lincoln, Logan, McPherson, Perkins, Red Willow, Thomas

#### **Business Needs and Initiatives**

Kwik Stop — having a difficult time attracting applicants for Cashier and Manager positions Thomas Gann met with the employer about expanding search to previously unconsidered labor pools and provided information on the Federal Bonding program. Planning hiring event in North Platte office to target local talent.

ServPro - 96 vacant positions across the state. Tom and Vicki from the Grand Island office worked together to assist ServPro in targeting talent. A job fair was held in Kearney in March.

Staff are noticing an increase in employer communication and participation within the offices. Employers are very eager to hire qualified candidates and are working with offices to assist in their hiring needs. Employers are reporting an increase in job openings and frustration with the lack of quality applications. Applications received have been from individuals outside of the area and unresponsive to attempts to contact. Employers are concerned job seekers are applying to positions for unemployment purposes only and are not truly interested in working for the employer.

Office has noted a decrease in job seeker traffic and increase in those wanting unemployment assistance only rather than reemployment services that we offer. Staff are seeing the same issues with partners and have noticed a significant decrease in referrals from partnering entities.

#### Outreach

North Platte Connection Shelter Jenny Turner worked with the Re-housing Case Manager to identify current tenants interested in continuing their education or seeking an opportunity to secure a new career that will allow them the opportunity to earn a self-sufficient wage and establish a residence outside of the shelter. She provided a WIOA orientation to the tenants and will be working with those who have expressed interest and are eligible for the program. Most of the tenants will fall under Priority 2 and are currently receiving SNAP benefits for possible co-enrollment into SNAP Next Step.

Employ North Platte Meeting Regional Manager, WIOA Reemployment Coordinator, and Business Service Representative met with local partners at the monthly Employ North Platte meeting. Discussed centered on job seeker and employer trends, vacancies in the area and continued to collaborate to identify and co-enroll participants seeking employment and training opportunities.

#### Foreign Labor Certification

Brooks Turnbow conducted 84 H2A housing inspections during the months of January through March.

#### Jobs for Veterans State Grant

Thomas Gann has enrolled 6 new Veterans with SBE during the months of January through March. Two have been released from case management, both successfully entered employment with increased wages. One was offered a position with the Department of Revenue as a Tax Analyst. The other secured a position with Work Ethic Camp as a Correctional Officer.

#### Unemployment

North Platte and Lexington provided 682 unemployment related services during the month of March. Unemployment meaningful assistance consisted of site navigation and process to opening new initial claims, filing weekly claims, and documentation on work search log. We are still seeing an increase in unemployment assistance needs in our office and 90% of the calls received are pertaining to unemployment.

#### NEres Orientations

137 orientations conducted January through March. Starting to see an increase in those who have returned to work (49 in that timeframe).

#### Reentry

Thomas Gann has been conducting a Re-entry workshops at the Lincoln County Detention Center with 5 justice involved attendees at a time. Attendees receive information about programs available to them during these workshops.

#### Career Services

Staff provided 296 career services in the North Platte office and 201 in the Lexington office in February. Services that were provided consisted of job search assistance, resumes, and preemployment workshops.

#### Central — Grand Island/Hastings

Counties Served: Adams, Blaine, Buffalo, Clay, Custer, Franklin, Garfield, Greeley, Hall, Hamilton, Harlan, Howard, Kearney, Loup, Merrick, Nance, Nuckolls, Phelps, Sherman, Valley, Webster, Wheeler

#### **Business Openings and Expansions**

Pathway Bank Chamber Ribbon Cutting

Mark Porter Insurance Agency Ribbon Cutting

Central Community College Center for Health & Technical Sciences Ribbon Cutting

CCC plans to build downtown Grand Island entrepreneurial center in partnership with O'Connor Enterprises.

#### **Business Layoffs and Closures**

Pall Filters—resulted in several co-enrollments into WIOA, TET, and Trade

Christopher Banks—Grand Island Conestoga Mall store location

Best Buy

Copy Cat Printing

Shads Auto Inc.

#### **Business Needs and Initiatives**

Job Order, Recruitment, Applicant Prescreening and Referrals — Boss Truck Shops Inc, Builders Warehouse, Hornady, GI Trailer, Servpro, Cantstoptrucking, Servpro, Ace Hardware, Century Lumber, NP Realty, Dutton Lainson, CPI, CNH America

Hiring Events — Jerry's Sheet Metal, Mars, Overhead Door, Servpro, Anderson Auto Group, CNH America, PSSI, Standard, Iron, Gibbon Packing

NEworks Training — Kearney Concrete, Banks Wraps, Standard Iron, UPS, Richard A Cash LLC (KDL Childcare) and Eagle Distributing, Ace Hardware, Global Industries MFS York Stormor, NP Realty

Second Chance Employers Project — PJ Lawn

WIOA, Partner Program, OJT, and Work Experience outreach — Flatwater Apparel/T-Shirt, Mosaic, Hornady, Bosselmans, Spirit in the Sky LLC, GI Trailer, Fiberglass Products Inc of Aurora, Kayl Heating, McCain Foods, CNH America, Heartland United Way, Banks Wraps, Standard Iron, Richard A Cash LLC (KDL Childcare), Eagle Distributing, Ace Hardware, Amur, Grand Island Regional Medical Center, Chief Industries, Global Industries MFS York Stormor, Mark Porter Insurance Agency, Anderson Auto Group, Green Plains Renewable Energy, Power Solutions LLC, Loup Platte Agronomics Inc Internship

*Veterans Outreach* — Five Nines, Anderson Auto Group

Worker Training Grant — Builders Warehouse, Grand Island Regional Medical Center, Anderson Auto Group Comprehensive Workforce Solutions Proposal — Anderson Auto Group

Application and Testing — Steamfitters & Plumbers

#### Training, Outreach, and Partnerships

Radical Exploration of Community Issues (REC) meetings

Business, Industry & Education Meeting – Hastings Area Chamber Sub Committee

Best Practices — Data Validation of Required Performance Data for WIOA Title I and III Grantees WIOA Holistic Case Management

EmployKRNY and EmployGI meetings and Call to Action

Rotary International — Presentation on NEworks and TET\DLW program

Talk of the Town — Monthly call in show on KGFW in Kearney

Good Samaritan, Voc Rehab, and Commission for the Blind — coordination for EmployKRNY meetings

Goodwill — collaborated on job search for client in Franklin, NE area

National Able — learn about resources and referrals

Hall County High Schools Hiring Event and Grand Island Senior High Job Fair planning

Success Academy High school students—Presented and did mock interviews

Hastings College Internship — partnership to assist with suitable placements for Intern opportunities

Grow Grand Island Workforce Sustainability Initiative and EDGE Program seeking 12-15 participants for pilot Nebraska Veterans Community Task force — Virtual Employment services workshop at VA Hospital, National

Veteran Training Institute course, employment services to promote job readiness, ongoing outreach

YWCA Women's Empowerment Center cohort — designed to empower low-moderate income women in Grand Island to leverage their potential to obtain employment or education

Grand Island Chamber of Commerce — Grand Island Co-op Internship Program, a workforce initiative to bring college interns to Grand Island businesses who need to develop their future workforce.

Central Community College Grand Island Project HELP's Career Resources program

United Way Board Meetings, including Annual Board meeting, Allocation meetings, and Executive meetings

Grand Island Area Metropolitan Planning Organization's Long Range Transportation Plan

University of Nebraska at Kearney at College Park Grand Island — community partner introduction, spring 2021 semester information, and 3rd year needs assessment participation.

#### Southeast-Beatrice/Nebraska City/York

Counties served: Cass, Fillmore, Gage, Jefferson, Johnson, Nemaha, Otoe, Pawnee, Richardson, Saline, Seward

#### **Business Openings and Expansion**

Directors from Harbor Freight Tools announced the company's intention to open its first location in Gage County, and seventh location in Nebraska, in the India Creek Mall in Beatrice. The business is estimated to open May 2, 2021, brining 25-30 new jobs to Beatrice. Harbor Freight sells a variety of tools ranging from welding, plumbing and electrical projects, to universal power tools, hand tools and safety equipment.

Hy-Vee Dollar Fresh in Falls City has opened their doors. They will soon be opening another location in York.

Runza in Syracuse opened their doors for business.

York General Hospital will soon be opening their York Quick Clinic.

The Southern Lodge in Wymore, formerly known as the Wymore Inn, is under new management and currently being remodeled. Grand Opening coming soon.

Moore Ink opened in Beatrice — Specializing in tattooing and piercing Butterfly Lane Salon and Boutique held their Grand Opening in Auburn.

Blue River Meats in Crete has new owners (HD Processing LLC)

Smoke and Fire Cigars moved to new location. This move will allow an expansion of the business.



York Cold Storage LLC, in York, a subsidiary of Great West Pet Food Holding, Inc., is set to create at least a dozen new jobs following a \$4.2 million investment in facilities and equipment.

Tractor Supply Company announced that it will acquire the network of 187 Orscheln Farm and Home Stores operating in 11 states, this includes the stores in Nebraska City and Beatrice and surrounding areas.

Colorado Company NioCorp Developments announced they purchased a key piece of land that the mine will be built on near Elk Creek. The proposed mine is expected to create over 400 jobs.

Beatrice Touchdown Sports Salon opened their doors specializing in Men and Boys Haircuts and Products.

Bomgaars Supply Inc., a retail chain based in Sioux City, Iowa, opened their doors with 25 employees.

LandMark Implement in Hebron, held a soft opening of their facility, with Governor Pete Ricketts in attendance as well as Thayer County Commissioners and Hebron Mayor Doug Huber.

The City of Hebron is building a new City Pool with plans to open this summer. They are currently starting to hire their summer staff.

Nebraska based Pinpoint Communications has completed acquisition of A-1 Fiber of Auburn. The company says it intends to operate A-1 Fiber as usual in the immediate future. Pinpoint President Tom Shoemaker and A-1 Fiber Manager Scott Kudrna express support for broadband connectivity in rural communities.



York Quick Clinic

Vireo Resources, LLC in Plattsmouth - major expansion project now underway. The company manufactures drugs to fight cancer and other illnesses, plus household items. The Vireo project is expected to add more than \$20 million to the regional economy, and nearly 300 jobs, over the next three to five years, according to the CCNEDC.

#### **Business Layoffs and Closures**

Midwest Hop Producers in Plattsmouth announced they are closing down their hop farming operations, but other activities on the grounds will continue. The Wiles Family (Bruce & Annette) have been growing hops at two separate locations totaling 32 acres for 6 years.

FAST Global Solutions, Inc., Falls City, announced the need to furlough approximately 25 percent of the work-force in its Falls City location due to the slowdown in equipment orders as a result of the pandemic. This is a furlough, not a layoff, and the employees affected will be on an unpaid leave of absence for an expected 12 weeks with the goal to have everyone return to work. Currently, in addition to standard unemployment benefits, the Federal Government has a program offering supplemental weekly payments. During the furlough, FAST will continue to cover the portion of benefit payments for which it is responsible. FAST Global Solutions also produces conveyor and package moving equipment. Unlike the ground support market for airlines, this market remains relatively strong and the company is making efforts to grow this business to compensate for open capacity in its production.

#### **Hiring Events**

Adecco Open Interview Day at the Beatrice Department of Labor Office, in the Resource Room. Adecco is the agency that hires for Exmark/Toro in Beatrice.

The Beatrice Department of Labor Office held a "Walk-In Job Fair", in office, to help connect job seekers with employers. 20 employers provided information to put in the job packets, and 27 job seekers came in and picked up packets. Help with applications and computers was also available to the job seekers.

Titan IBC, LLC held private interviews in the interview room at the Beatrice Department Labor Office.

#### Training, Outreach, and Partnerships

Outreach to area libraries with information about NDOL programs and services

Lisa completed training on Using the Career One Stop to Provide a Successful Reentry-Transition Inside and Outside of Corrections

Deb and Sandy presented NDOL Services to the Leadership Beatrice Class. Sandy was one of the hosts for the day and helped plan and organize activities for the Leadership Beatrice Group.

**Workshops** are also held at various locations throughout the region. This assists job seekers who might have barriers with transportation in getting to the main office in Beatrice or the offices in Nebraska City or York. Workshops are not always well attended but, partners also benefit from attending workshops in learning about DOL services and how to navigate the NEworks system.

#### **Additional Details**

U.S. News has again named JCH&L Gardenside, in Fairbury, as one of the best nursing homes in the United States for long-term care. Gardenside was one of 1,139 nursing homes in the United States receiving a rating of "High Performing" by U.S. News, of 13,433 facilities rated for long-term care.

The Homestead National Monument of America, west of Beatrice, has a new name! Homestead National Historical Park was signed into law this week. The new name represents the many cultural, natural and recreational features visitors will find at the Park. The City of Beatrice and The Homestead National Historical Park announced the installation of EV Charging Stations.

The Nebraska City School Board accepted an offer of \$950,000 from Southeast Community College for the Pioneer Career Academy building and wood shop.



Community Players Theatre in Beatrice was announced as a recipient of \$15,000 in funding through the latest round of the HeartBeat of Main Street Grant Program. Community Players was one of 31 small businesses selected in the second round of the grant program that will distribute more than \$1.2 million to 98 businesses in Main Street communities in the U.S., and is the only Nebraska Business selected to receive grant funding.

The State of Nebraska recognized the City of Auburn for ongoing development within the community's business, education, and housing sectors. This week, DED announced the City's recertification in Nebraska's Economic Development Certified Community (EDCC) program.

Jefferson Community Health and Life, in Fairbury, has been named a top 100 critical access hospital in the United States by the Chartis Center for Rural Health, for the seventh time. They were recognized again for their daily commitment to providing quality, professional health care to resident of Jefferson County and beyond, while maintaining an efficient facility.

Reinke Manufacturing of Deshler, has come to an agreement to buy and renovate the Wayfarer Motel in Hebron in an effort to revitalize the local economy and increase housing options for its employees. Chris Roth, president of Reinke, stated "as our business grows, so does our workforce. Reinke is drawing more talent to the area and we need additional short- and long-term housing options for those employees."

After eight months of extensive labor by numerous contractors, the restorative work at the historic York City Auditorium is nearly completed.

The \$5 million project resulted in new windows, a new roof, new ceilings, new wiring, new plumbing, a new heating/cooling system, wall painting, ceiling painting, bathroom/locker renovations, new railings, new fire systems and much more.

The Beatrice Mary Family YMCA held their Groundbreaking Ceremony for their capital campaign project. The \$6 million project includes extensively remodeling of both the interior and exterior of their building.

#### Northeast - Columbus and Fremont

Counties served: Boone, Burt, Butler, Colfax, Dodge, Platte

#### **Business Openings and Expansion**

Greater Fremont Economic Development had a groundbreaking event for RTG Medical's \$18 million facility east of Fremont. RTG Medical is a veteran owned medical staffing agency focused on contracting travel and permanent healthcare professionals. This site will hire over 100 employees.

Viridis Chemical is a new plant in Columbus. The company is a leading producer of renewable and bio-based ethyl acetate. The plant will be in full operation by May 2021 and will hire 10 employees.

Legacy Express Wash opened in January 2021 with 10 employees.

Evoke Insurance Solutions opened in January 2021.

Fremont Vision opened in January 2021.

Tailgate Motor Co., specializing in selling Ford vehicles, had their ribbon cutting.

Terri Dingwell-Shelter Insurance had her ribbon cutting.

Platte Valley Equipment had their ribbon cutting event for their new beautiful facility.

The Reinita Restaurant had their ribbon cutting. The restaurant is an authentic Guatemalan home-cooked style eatery. From the freshest local ingredients to imported Central American goods.

Update on businesses adversely affected by the flooding of 2019:

Reopen — Goc's Photography, Quail Run Golf Course (front 9 holes will reopen, still considering options for the back nine), T&K Pit Stop, T-Bone

Rebuilding continues — Island Supply Welding, Shell Valley Classic Wheels, Summit Heartland, Top Stitch Upholstery, Lagoon Pumping, Sempek Sand & Gravel, Central Sand & Gravel, Mathulka Autobody

#### **Business Layoffs and Closures**

Christopher & Banks

Ultra Graphics, a local printing company in Columbus, closed it doors in early February due to the loss of their largest customer. The company employed 8 people who are now working with Wagner-Peyser and WIOA staff for reemployment services in the Columbus office.

#### Job Fairs

Columbus staff assisted with planning, organizing, and promoting a career fair for Behlen Manufacturing at the Columbus NDOL office, spotlighting over thirty job opportunities to include welding, machinist, and general production. The event resulted in ten hires. In addition, Carley Foltz from Central Community College showcased an awesome career path to the basic welding training program to those attending the career fair.

Columbus office hosted a career fair for Timpte Manufacturing. Ten job seekers attended and five of them were hired. Timpte was very pleased with the results.

Columbus office also promoted several job fairs to include: Columbus Hydraulics, Essential Personnel, and Camaco Manufacturing

#### Other News

McCook native Dawson Brunswick started in his new role as president of the Columbus Area Chamber of Commerce. "When I looked at applying for this role, I joked that Columbus was the Governor's Cup capital of the state, just because of the heavy manufacturing base in (Columbus)," Brunswick said. "Columbus does 28% of the manufactured goods and (is) just a very blue-collar, very down-to-earth community.

The Fremont Area Habitat for Humanity is currently seeking applicants to take part in its first-ever repair program. The recently launched program will help fund up to \$25,000 in critical home repairs for five homeowners in Fremont area. The repairs are funded through a \$200,000 grant for the Habitat for Humanity received from the Nebraska Affordable Housing Trust Fund.

Greater Fremont Development Council held its first housing forum, which included housing developers, community members and local leadership. The group discussed the 2021 Dodge County and Communities-Wide Housing Study, which GFDC Director of Quality Life Lauren Foster said was much-needed with companies like the Lincoln Premium Poultry processing plant bringing hundreds of jobs to the area.

#### Training, Partnerships, and Outreach

Weekly radio programs are broadcast over Columbus' KLIR radio station to promote employment opportunities and services provided by the Department of Labor. Air-time is donated by the radio station.

Columbus Employ group and to the Business and Industry group.

#### Northeast - Norfolk

Counties served: Antelope, Boyd, Brown, Cedar, Cuming, Dakota, Dixon, Holt, Keya Paha, Knox, Madison, Pierce, Polk, Rock, Stanton, Thurston, Wayne

#### **Business Openings and Expansion**

City of Humphrey moving ahead with plans for new pool. as the Humphrey Rural Fire Board making plans to build a new fire station on the site of the pool, once the pool is demolished & the site vacated.

Midtown Event Center, a new venue for weddings and other gatherings is nearing completion. They anticipate opening in May at the former Canham Maytag site. They already have 11 weddings booked through 2022.

Mead Lumber & Farm & Ranch Building Supply are now operating under one roof.

The Sandhills Bakery & More opened in Elgin.

Core Health Club Gum/Physical Fitness Center, moved back to West Point from Omaha

Feidler Eye Clinic of Norfolk recently opened their second location in Wasau.

Tilden Bank has been purchased by Cornerstone Bank, effective January 7th.

The parent company of Norfolk Memorials recently purchased several Luken Memorial locations.

Courtesy Ford has moved from its longtime downtown location to the former Shopko Building, bringing vehicle shopping indoors with its new showroom.

Dr. Katie Gamerl with Norfolk Audiology, is now offering tinnitus retraining therapy to help patients manage the symptoms of hearing disorders.

Candice Parra & her son Mauricio opened Uniquities Gift Shop in downtown Norfolk. The store offers jewelry, T-shirts and doll clothes among its merchandise.

Putters Jewelry is moving to a suite inside The Centrum. Once re-opened, the store will continue to offer sales & services, including repair work and battery replacement.

Gris & Lynnette Grimly recently opened the BAT Academy (Building Artistic Thinking) on Main Street in West Point. The art studio is geared toward children, but welcomes people of all ages to come in and be creative using their choice of media.

Edgar Ixquiactap & his wife Antonia operate Tienda Dos Hermanos, a grocery shop in Norfolk. They have a variety of products including fresh produce & breads.

The Norfolk Valentino's franchise was purchased by the owners of Jerry's Sinclair station. A portion of the station is being remodeled and will become the new home for Valentino's new carry-out, delivery and catering

#### **Business Layoffs and Closures**

Christopher & Banks

The Abbey Christian Store will be closing in July.

Valentino's closed. Most of the staff will be retained at a new facility with different owners.

#### Training, Partnerships, and Outreach

Monthly ELKS Club and Norfolk VFW meetings

Virtual Career Fairs hosted by the Norfolk Chamber of Commerce

Met with Adult Basic Education, Voc Rehab & the Norfolk Coalition group to discuss various ways ABE can help our participants other than GED.

Kim Anderson, Apprenticeship Coordinator at NECC — discussed partnering for apprenticeship placement Wayne's Community Response — Updates from supportive services in the Wayne area to include: Healthy Families, NENCAP, Goldenrod Regional Housing, Pearl Street Counseling, NDOL Veteran Services, Wayne Food Pantry, Coat Closet, Providence Medical Center — BHS, and ESU — Early Education.

Veteran Coalition Meeting for Madison County at the Veteran Service Office. Topics included Warrior and Family Support information, Covid-19 vaccine updates, VA updates, and Veteran Health Care Navigator Healthy Blue Medicaid set up a table in the hallway outside of DOL office and conducted outreach Monthly Nebraska Veteran & Family Task Force

Distribution of Farmers to Families food boxes at the Norfolk NENCAP office

Perkins Advisory Committee meeting hosted by Northeast Community College

West Point NECC and the Pathways To Tomorrow (P2T). Arranged for tour of industry training center.

Antelope, Knox, Pierce Community Response team meeting focused on Veteran suicide

Norfolk Continuum of Care meetings

Norfolk Public Transportation (NPT) meeting at the Norfolk Chamber office. Plans to expand services 2022.

Central Nebraska Economic Development District Strategic Planning Meeting

 $\label{library visits to provide materials and offer workshops - Norfolk, Stanton, Pilger, West Point, Wayne, South Sioux City$ 

# Agenda Item 6C: Performance/System 4a

# PY 2020 Quarter 2

### Statewide

		Current Quarter		Four Quarters	
Adult Program	PY Goal	Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
1. Employment Rate (Q2)	78.0%	70.9%	90.9%	79.2%	101.5%
2. Employment Rate (Q4)	78.5%	71.3%	90.8%	79.4%	101.1%
3. Median Earnings	\$6300.00	\$6502.00	103.2%	\$6424.00	102.0%
4. Credential Rate	61.0%	64.0%	104.9%	61.7%	101.1%
5. Measurable Skill Gains	41.0%	32.6%	79.5%	55.8%	136.1%
Aggregate Score			97.5%		101.5%

Dislocated Worker Program		Current Quarter		Four Quarters	
	PY Goal	Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
1. Employment Rate (Q2)	86.4%	95.2%	110.2%	90.5%	104.7%
2. Employment Rate (Q4)	85.9%	85.3%	99.3%	90.3%	105.1%
3. Median Earnings	\$8250.00	\$8942.00	108.4%	\$7992.00	96.9%
4. Credential Rate	60.0%	63.2%	105.3%	61.4%	102.3%
5. Measurable Skill Gains	45.0%	38.5%	85.6%	71.3%	158.4%
Aggregate Score			105.8%		102.3%

Vouth Brogram	PY Goal	Current Quarter		Four Quarters	
Youth Program	Pi Goal	Actual Per- formance	Percent of Goal	Actual Performance	Percent of Goal
Employment, Education or Training Placement Rate (Q2)	78.0%	79.6%	102.1%	85.9%	110.1%
2. Employment, Education or Training Placement Rate (Q4)	77.0%	77.4%	100.5%	81.3%	105.6%
3. Median Earnings	\$3545.00	\$4611.00	130.1%	\$4346.00	122.6%
4. Credential Rate	54.8%	51.2%	93.4%	50.4%	92.0%
5. Measurable Skill Gains	41.8%	19.7%	47.1%	42.9%	102.6%
Aggregate Score			106.5%		107.6%

Source: ETA Form 9173

# Greater Nebraska

+: Performance increased from previous quarter.

		Current Quarter		Four Quarters	
Adult Program	PY Goal	Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
1. Employment Rate (Q2)	83.0%	76.5% +	92.2% +	81.7%	98.4%
2. Employment Rate (Q4)	79.0%	86.3%	109.2%	85.9%	108.7%
3. Median Earnings	\$6300.00	\$6480.00 +	102.9% +	\$6575.00 +	104.4%
4. Credential Rate	63.0%	60.0%	95.2%	62.0%	98.4%
5. Measurable Skill Gains	62.0%	37.7% +	60.8% +	67.2%	108.4%
Aggregate Score			99.9%		102.5%

		Current Quarter		Four Quarters	
Dislocated Worker Program	PY Goal	Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
1. Employment Rate (Q2)	89.0%	96.9% +	108.9% +	92.2% +	103.6% +
2. Employment Rate (Q4)	86.0%	88.0%	102.3%	91.2%	106.0%
3. Median Earnings	\$8250.00	\$9203.00 +	111.6% +	\$7685.00	93.2%
4. Credential Rate	61.0%	58.3%	95.6%	62.9%	103.1%
5. Measurable Skill Gains	68.0%	44.4% +	65.3% +	84.4% +	124.1% +
Aggregate Score			104.6% +		101.5%

_		Current Quarter		Four Quarters	
Youth Program	PY Goal	Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
Employment, Education or Training Placement Rate (Q2)	83.0%	100.0% +	120.5% +	93.5% +	112.7% +
2. Employment, Education or Training Placement Rate (Q4)	81.0%	88.5%	109.3%	88.1%	108.8%
3. Median Earnings	\$5290	\$5500.00	104.0%	\$6080.00 +	114.9% +
4. Credential Rate	55.8%	42.9% +	76.9% +	50.8%	91.0%
5. Measurable Skill Gains	56.0%	42.9% +	76.6% +	65.1% +	116.3% +
Aggregate Score			102.6% +		106.8%

Source: ETA Form 9173

# Greater Omaha

		Current Quarter		Four Quarters	
Adult Program	PY Goal	Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
1. Employment Rate (Q2)	78.5%	63.2%	80.5%	77.0%	98.1%
2. Employment Rate (Q4)	79.5%	60.7%	76.4%	74.4%	93.6%
3. Median Earnings	\$6400.00	\$5965.00	93.2%	\$6226.00	97.3%
4. Credential Rate	62.0%	63.4%	102.3%	56.5%	91.1%
5. Measurable Skill Gains	42.0%	26.8%	63.8	50.5%	120.2%
Aggregate Score			88.1%		95.0%

	PY Goal	Current Quarter		Four Quarters	
Dislocated Worker Program		Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
1. Employment Rate (Q2)	87.4%	100.0%	114.4%	85.7%	98.1%
2. Employment Rate (Q4)	86.0%	66.7%	77.6%	86.2%	100.2%
3. Median Earnings	\$8400.00	\$10,000.00	119.0%	\$7919.00	94.3%
4. Credential Rate	70.0%	40.0%	57.1%	35.7%	51.0%
5. Measurable Skill Gains	46.0%	25.0%	54.3%	48.3%	105.0%
Aggregate Score			92.0%		85.9%

	PY Goal	Current Quarter		Four Quarters	
Youth Program		Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
Employment, Education or Training Placement Rate (Q2)	79.0%	66.7%	84.4%	84.4%	106.8%
2. Employment, Education or Training Placement Rate (Q4)	78.0%	73.3%	94.0%	77.6%	99.5%
3. Median Earnings	\$3550.00	\$3198.00	90.1%	\$3458.00	97.4%
4. Credential Rate	55.8%	50.0%	89.6%	48.9%	87.6%
5. Measurable Skill Gains	42.8%	1.9%	4.4%	29.8%	69.6%
Aggregate Score			89.5%		97.8%

Source: ETA Form 9173

#### Greater Lincoln

	PY Goal	Current Quarter		Four Quarters	
Adult Program		Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
1. Employment Rate (Q2)	79.0%	75.0%	94.9%	72.1%	91.3%
2. Employment Rate (Q4)	79.0%	28.6%	36.2%	65.7%	83.2%
3. Median Earnings	\$7749.00	\$7692.00	99.3%	\$7628.00	98.4%
4. Credential Rate	77.0%	100.0%	129.9%	91.7%	119.1%
5. Measurable Skill Gains	42.0%	38.3%	91.2%	50.0%	119.0%
Aggregate Score			90.1%		98.0%

	PY Goal	Current Quarter		Four Quarters	
Dislocated Worker Program		Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
1. Employment Rate (Q2)	89.0%	90.9%	102.1%	81.0%	91.0%
2. Employment Rate (Q4)	92.0%	80.0%	87.0%	85.7%	93.2%
3. Median Earnings	\$8590.00	\$8416	98.0%	\$8343.00	97.1%
4. Credential Rate	66.0%	75.0%	113.6%	72.7%	110.2%
5. Measurable Skill Gains	55.0%	22.2%	40.4%	38.5%	70.0%
Aggregate Score			100.3%		97.9%

	PY Goal	Current Quarter		Four Quarters	
Youth Program		Actual Performance	Percent of Goal	Actual Performance	Percent of Goal
Employment, Education or Training Placement Rate (Q2)	79.0%	63.6%	80.5%	68.8%	87.1%
2. Employment, Education or Training Placement Rate (Q4)	78.0%	50.0%	64.1%	73.9%	94.7%
3. Median Earnings	\$3550.00	\$5200.00	146.5%	\$3649.00	102.8%
4. Credential Rate	55.0%	100.0%	181.8%	54.5%	99.1%
5. Measurable Skill Gains	50.0%	17.6%	35.2%	41.2%	82.4%
Aggregate Score			118.2%		95.9%

Source: ETA Form 9173

# Agenda Item CEOB 6D: Motion to Appoint New Members to GNWDB

**Background:** The Local WDB is appointed by the chief elected official(s) in each local area in accordance with State criteria established under WIOA sec. 107(b), and is certified by the Governor every 2 years, in accordance with WIOA sec.107(c)(2). 20 CFR § 679.320(d)(3) requires at least 51% representation from Local Area Business.

It is proposed that the Chief Elected Officials Board appoint Michelle Engel to the Greater Nebraska Workforce Development Board (GNWBD) for a three-year term ending May 23, 2024.

# **Agenda Item GNWDB 6E:** Motion to Appoint to Strategic Planning Committee

**Background:** To comply with Article V, Section 3 of the bylaws, the Chair of the Greater Nebraska Workforce Development Board shall appoint the members to all other committees from the general membership.

It is proposed that the Chair of the Greater Nebraska Workforce Development Board appoint Michelle Engel to the Strategic Planning Committee for a three year term ending May 23, 2024.

# **Committees**

#### **Strategic Planning Committee**

\*Requires motion and vote.

Location: Video Conference

Duration: 1:00pm-3:00pm (CDT)

Committee Chair: Roy Lamb II

Committee Members: Alicia Fries; Kim Schumacher; Matt Gotschall; Dan Mauk; Erin Brandyberry; Denise

Pfeifer; Mindie Druery

6. Upcoming Meeting Dates

7. Adjournment\*

Non-board Committee Members: Pat Comfort, Randy Kissinger, Stacy Mann

Duties: Employer Engagement, Sector Strategies, Developing Career Pathways, Grant Development,

Financial Monitoring, Board Bylaws, Regional Planning; One-Stop System

1. Welcome Roy Lamb II 2. Roll Call Bobbi Jo Howard Review of Minutes\* Roy Lamb II 4. New Business Bobbi Jo Howard A. Finance Report B. DLW to Adult Funds Transfer Bobbi Jo Howard C. Facebook Career Connections Autumn Schleicher D. Partner Programs Partner Staff E. Articles of Incorporation Bobbi Jo Howard F. Written Assurances Bobbi Jo Howard G. Letters of Support Bobbi Jo Howard H. Regional Plan 5. Public Comment Roy Lamb II

Roy Lamb II

Roy Lamb II

### Agenda Item Strategic 3: Motion to Approve Minutes

# **Strategic Planning Committee Meeting Minutes**

Date: Wednesday, January 27, 2021

**Location:** WebEx Video Conference

**Duration:** 1:00 p.m. – 3:00 p.m.

#### **CALL TO ORDER**

Roy Lamb II called the Strategic Planning Committee (SPC) Meeting to order at approximately 1:02 p.m. (CST) on Wednesday, January 27, 2021.

#### **ROLL CALL**

Bobbi Jo Howard called the roll for the Strategic Planning Committee and a quorum was established.

SPC Members Present (8): SPC Members Absent (3):

Erin Brandyberry Alicia Fries

Pat Comfort Mindie Druery Matt Gotschall Josh Hanson Randy Kissinger Roy Lamb II

Dan Mauk Denise Pfeifer

Kim Schumacher

#### Nebraska Department of Labor (NDOL) Staff and Guests in Attendance (5):

Bobbi Jo Howard, NDOL Bernie Hansen, NDOL

Lisa Wilson, Chair Wayne Brozek, GNWDB

Ashley Pick, NDOL
Lisa Laws, NDOL

Karen Stohs, NDOL

Stanley Clouse, CEOB

Keaton Irwin, NDOL

Jody Easter, NDOL

Mike Gage, GNWDB

Becky Maggart, NDOL

Melicca Carpenter, GNWDB Elaine Anderson, GNWDB

Emily Duncan, GNWDB Stacey Weaver, GNWDB

Emily Meyer, NDOL Bianca, Public

Yvette Montes Jung, NDOL Mary Kay Versen, Public Sherri Thienel, NDOL Lori Marquez, NDOL

#### **REVIEW OF MINUTES:**

All members received and reviewed the May 27, 2020 Strategic Planning Committee Meeting Minutes. No discussion or corrections were made. Matt Gotschall motioned to approve the May 27, 2020 Strategic Planning Committee Meeting Minutes. Kim Schumacher seconded. A voice vote was taken and the motion carried.

#### **NEW BUSINESS:**

#### **FINANCE REPORT**

Bobbi Jo Howard reviewed the Finance Charts located on pages 50-51 of the meeting booklet.

#### **FUNDS TRANSFER**

Bobbi Jo Howard recommended a transfer of \$300,000 from Dislocated Worker to Adult. Dislocated Worker expenditures are currently covered by TET and Trade.

#### **NEXT STEPS FOR ONE-STOP OPERATOR**

Bobbi Jo Howard referenced the One-Stop Operator agreement and advised the Board that One-Stop Operator funds could not be distributed as additional compensation to the Managers due to Department of Administrative Services rules. An evaluation of duties was conducted and it was determined the role would best fit that of a Program Coordinator. The Board was also advised of a finding received during a Federal monitoring event for lack of clear separation of duties.

#### BEATRICE AMERICAN JOB CENTER CERTIFICATION

Randy Kissinger provided an overview of the certification committee's results for the new Beatrice location.

#### SINGLE PLANNING AREA

Bobbi Jo Howard advised the committee of the changes made by the Governor to create a Single Regional Planning Area. Greater Nebraska, Greater Lincoln, and Greater Omaha will be submitting one combined Regional Plan moving forward, with separate Local Plans.

#### **TET GRANT UPDATE**

Ashley Pick, TET Program Coordinator, provided an update. TET has just over \$1 million remaining in funds and has co-enrolled 250 participants. TET will be purchasing promotional items, radio ads, and print ads. YouTube videos are currently in production. TET will be hosting a Statewide event to recruit potential dislocated workers and is planning a virtual training focused on co-enrollment and virtual services for staff and partners.

#### TRANSITIONAL JOBS UPDATE

Randy Kissinger provided the committee an update regarding a partnership with Facebook Career Connections to provide training and work experience placement for adults with specific barriers under transitional jobs, in addition to other adults and youths.

#### **CONTINUITY OF SERVICE PLAN**

Randy Kissinger walked through the need for a continuity of service plan and directed the committee to the plan in the Board book.

#### LETTER OF SUPPORT: NORTHEAST COMMUNITY COLLEGE

Randy Kissinger explained the Northeast Community College request for a letter of support pertaining to the expansion of their CDL program. CDL positions are a top ten high demand job in the State of Nebraska.

#### LETTER OF SUPPORT: SOUTHEAST COMMUNITY COLLEGE

Randy Kissinger explained the Southeast Community College request for a letter of support pertaining to the expansion of their stackable manufacturing programs through a Strengthening Community College grant. Stackable credentials help to fit short-term and long-term training needs to meet employer and job seeker needs.

#### **PUBLIC COMMENT:**

No public comment was received.

#### **MEETING DATES:**

Roy Lamb II reviewed the upcoming meeting dates:

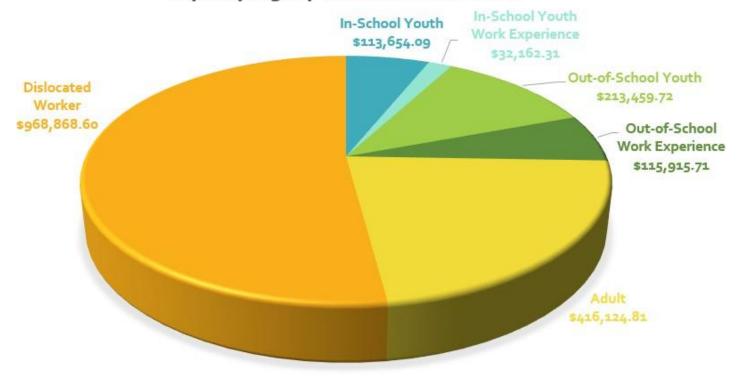
February 25, 2021	TBD	WebEx	GNWDB & CEOB	
May 27, 2021	9 a.m 2 p.m. (CT)	TBD, Valentine	GNWDB & CEOB	
October 21, 2021	9 a.m 2 p.m. (CT)	TBD	GNWDB & CEOB	

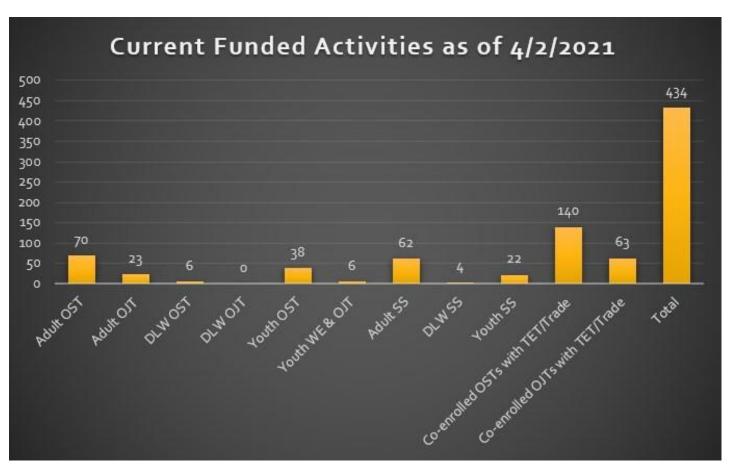
#### ADJOURNMENT:

Roy Lamb II requested a motion to adjourn. Kim Schumacher motioned to adjourn the meeting. Dan Mauk seconded. A voice vote was taken and the meeting adjourned at 1:27 pm (CST).

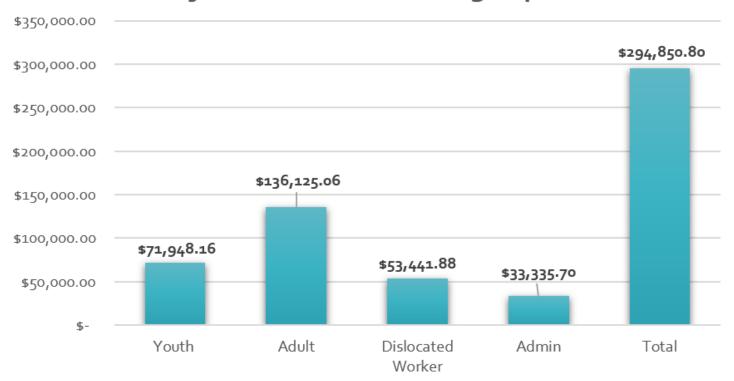
# Agenda Item GNWDB 6H/ Strategic 4a: Finance Report

# CURRENT FUNDS AVAILABLE AS OF APRIL 2, 2021 \$1,860,185.24 AVAILABLE FUNDS

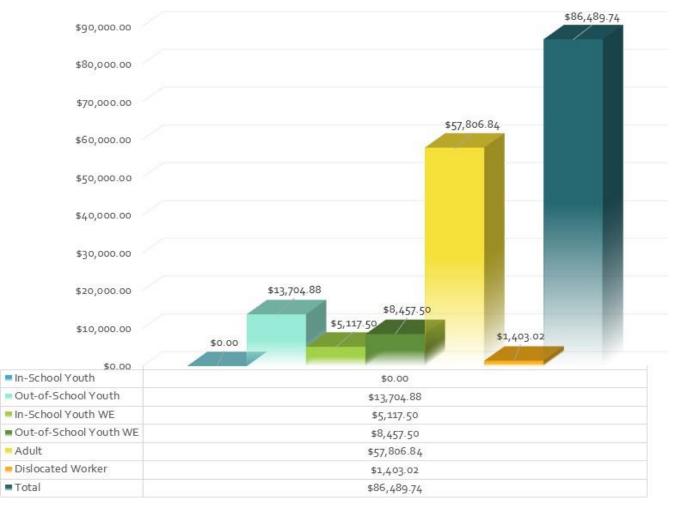




# **Projected 6 Month Staffing Expenses**



#### CURRENT OBLIGATIONS BY PROGRAM



# **Agenda Item GNWDB 6I/ Strategic 4b:** Motion to Approve Dislocated to Adult Funds Transfer

**Background:** Background: In accordance with Section133(b)(4) of the Workforce Innovation and Opportunity Act, a local board may transfer, if such transfer is approved by the Governor, up to and including 100 percent of the funds allocated to the local area under the Adult or Dislocated Worker programs, between such programs.

It is proposed that the Greater Nebraska Workforce Development Board transfer a total of \$400,000 from Dislocated Worker FY21 funds to the Adult program.

# **Agenda Item GNWDB 6J/ Strategic 4c:** Career Pathways Facebook Career Connections

**Background:** Greater Nebraska has partnered with Greater Lincoln and Greater Omaha to bring the Facebook Career Connections opportunity to Nebraska. Participants are provided social media training via LinkedIn Learning and are then matched with an employer to complete a 12 week Work Experience as a Digital Intern.

# Agenda Item GNWDB 6K/ Strategic 4d: Partner Programs

#### Background:

Registered Apprenticeship will present to the full Board May 27th.

The **Trade and Economic Transition (TET)** Grant focuses on the reemployment of workers affected by major economic dislocations. The grant is intended to provide dislocated workers with intensive and innovative career and training services in order to place them into demand occupations. This is a statewide program ran by NDOL staff.

Active cases in Nebraska during PY2020: 186

Co-enrolled with WIOA Title 1 DW: 174

Overall TET co-enrollments with WIOA Title 1 DW: 237 of 298 Of those co-enrolled: 50 OJT, 95 OST, 114 supportive services

**Trade Adjustment Assistance (TAA)** assists individuals who have become unemployed as a result of increased imports from, or shifts in production to, foreign countries. The goal of the Trade Act program is to help trade-affected workers return to suitable employment as quickly as possible. To facilitate this goal, TAA certified workers may access a menu of services that include occupational skills training, income support, relocation allowances, wage subsidy, job search allowances, and a health coverage tax credit (HCTC). TAA requires co-enrollment with Title 1 WIOA Dislocated Worker program, when eligible.

Active cases in Nebraska during PY2020: 115

Co-enrolled with WIOA Title 1 DW: 84

Of those co-enrolled: 13 OJT, 45 OST, 12 wage subsidy, 1 relocation, and 13 career services.

**SNAP Next Step Employment and Training** provides assistance navigating employment changes and prepares the participant for how they may affect their Economic Assistance Benefits.

This program includes a partnership between Nebraska Department of Health and Human Services and the Nebraska Department of Labor.

SNAP Next Step E&T helps SNAP participants that are unemployed or under-employed work towards being self-sufficient by:

- Assisting in the search for more suitable employment
- Providing support to better provide for their families
- Decreasing or eliminating individuals' need for public assistance

Active cases in Nebraska during SFY21: 143

Co-enrolled with WIOA Title 1 DW: 48

### Jobs for America's Graduates (JAG)

Nebraska Department of Labor launched JAG programs in Columbus, Fremont and Omaha Nation in January 2019. JAG graduates are 2.3 times more likely to be employed full-time, using the strong life skills learned while enrolled in one of JAG's many programs.







We have approximately ten students who have completed an extensive application with the Nebraska Department of Labor and registered in NEworks.gov to receive services related to employment and career development. A proposal is pending approval that these student will be employed from May 24, 2021 – June 30, 2021 learning to grow food in a innovative culturally enriched educational approach. Over 90% of these students have never been employed.

We are currently growing produce in a geothermal greenhouse, and our outdoor space which includes three terrace areas to grow the Traditional Three Sisters: Corn, Squash and Beans. In addition, the Umo<sup>n</sup>ho<sup>n</sup> Nation Tribal Council has allowed us to plant in seven acres of land where we grow blue corn, squash, beans, pumpkins, tomatoes, peppers, and potatoes. We are most grateful to First Nations Farms for tilling the soil and helping us to plant some of the produce.

# **Agenda Item GNWDB 6L/ Strategic 4e:** Motion to Approve Amended Articles of Incorporation

**Background:** The Articles of Incorporation have been updated to change the name of the Board from the Greater Nebraska Workforce Investment Board to the Greater Nebraska Workforce Development Board. The articles have also been amended with Autumn Schleicher listed as the registered agent. No further amendments were made. (p. 39)

# Agenda Item GNWDB 6M/ Strategic 4f: Written Assurances

**Background:** The State has released Notice 20-01 Required Roster Template and Assurances Form. These documents are due to the State by 6/1/2021 for Board Certification. (p. 41)

# Agenda Item GNWDB 6N/ Strategic 4g: Letters of Support

### **Background:**

**SHIP/BOOST** has applied for a grant to continue their reentry efforts with individuals 18 and older transitioning from incarceration in the Siouxland area. This partnership primarily involves the Norfolk office due to the service location. (p. 42)

**Equus** has applied for a Pathways Home 2 grant to provide eligible, incarcerated individuals in state correctional facilities or local or county jails with workforce services prior to release and to continue services after release by transitioning the participants into reentry programs in the communities to which they will return. This is a statewide partnership. (p. 43)

**SHIP/BOOST** has applied for a grant to continue their reentry efforts with individuals ages 18-24 who live in Opportunity Zones and are currently or have previously been involved with the justice system. This partnership primarily involves the Norfolk office due to the service location. (p. 44)

# Agenda Item GNWDB 60/ Strategic 4h: Regional Plan

**Background:** Data from the Regional Plan will drive decision making pertaining to prioritization of career pathways and other action items to support regional economic growth and economic self-sufficiency.

### Office of Legal Counsel & Legislative Affairs Nebraska Department of Labor P.O. Box 94600 Lincoln, NE 68509-4600

# NOTICE OF AMENDMENT TO ARTICLES OF INCORPORATION OF THE GREATER NEBRASKA WORKFORCE INVESTMENT BOARD, INC., NOW NAMED THE GREATER NEBRASKA WORKFORCE DEVELOPMENT BOARD, INC.

On thisday of, 2021, the Articles of Incorporation of the Greater Nebraska Wo Investment Board, Inc., a Nebraska, nonprofit corporation, were amended and adopted as follows:	orkforce
Article 1 shall be amended to read as follows:	
The name of the corporation is Greater Nebraska Workforce Development Board, Inc.	
Article 2 shall be restated as follows:	
The period of duration for said corporation shall be perpetual.	

Article 3 shall be amended to read as follows:

- 3. The purposes for which the corporation is organized are:
  - To establish policies, interpretations, guidelines and definitions to implement provisions of Section 107 (a) and (b) of the Workforce Innovation and Opportunity Act of 2014 (WIOA) in the 88-county area designated as "Greater Nebraska";
  - Additional purposes which are exclusively charitable and educational within the meaning of § 501(c) (3) of the Internal Revenue Code of 1986, as amended; and
  - To do everything necessary, proper, advisable or convenient for the accomplishment of the purposes set forth above, and to do all other things incidental thereto or connected herewith which are not forbidden by the laws of Nebraska, the Workforce Innovation and Opportunity Act of 2014, or these Articles of Incorporation.

Article 4 shall be amended to read as follows:

4. The street address of the registered office is 550 South 16<sup>th</sup> Street, Lincoln, NE 68509. The name of the registered agent is Autumn Schleicher, 550 South 16<sup>th</sup> Street, Lincoln, NE 68509.

Article 5 shall be amended to read as follows:

5. The number of directors constituting the Board shall be determined by the Greater Nebraska Chief Elected Officials Board, in accordance with WIOA section 107 (b) (2) (A).

Article 7 shall be amended to read as follows:

7. INUREMENT OF INCOME. No part of the net earnings of the corporation shall inure to the benefit of, or be distributable to its members, trustees, officers or other private persons, except that the corporation shall be authorized and empowered to pay reasonable expenses for services rendered, as permitted by Nebraska statutes and Nebraska Department of Labor regulations.

Article 8 shall be amended to read as follows:

8. LEGISLATIVE OR POLITICAL ACTIVITIES. Board members shall not use their official authority or influence to interfere with or affect the results of an election or nomination; or directly or indirectly coerce, attempt to coerce, command, or advise a state or local officer or employee to pay, lend, or contribute anything of value to a party, committee, organization, agency, or person for political purposes; or carry out any official activities in contravention of the Hatch Act of 1939 or the Hatch Act Modernization Act of 2012.

Article 9 shall be amended to read as follows:

9. OPERATIONAL LIMITATIONS. Notwithstanding any other provision of these articles, the corporation shall not carry on any activities not permitted to be carried on (a) by a corporation exempt from federal income tax under section 501 (c) (3) of the Internal Revenue Code of 1986, as amended; or (b) by a corporation contributions to which are deductible under section 170 (c) (2) of the Internal Revenue Code of 1986, as amended.

Article 10, "Dissolution Clause," shall be deleted.

Article 11 shall be amended to read as follows:

11. AMENDMENTS TO OR REPEAL OF BYLAWS. Amendments to or repeal of the corporation's Bylaws must be approved by a vote of two-thirds of the members present constituting a quorum at any regular or special meeting of the Board.

Article 12 shall be amended to read as follows:

12. MEMBERSHIP. Membership shall be made up of individuals appointed by the Chief Elected Officials Board.

Total number of Board members outstanding is 18. Voting is conducted by a quorum consisting of a majority of members present at the meeting. Each member is entitled to a single vote. The Board is not divided into classes entitled to vote separately on the amendments, nor is there a designation of number of votes of each class indisputably voting on the amendments.

11 2			poration was secured by roll-call vote, 2021. The motion to approve the
		pration was passed with a vote o	
abstaining. Th	e record of the mo	otion and approval was delivered	to the corporation for inclusion in the
minutes and for filing	g in the corporate i	records.	
D. (	1 0	2021	
DATED thisc	lay of	_, 2021	
		LISA WILSON, CHAIR	

### Local Workforce Development Board Certification

### Written Assurances

Members of the local workforce development board named below (local board) have been nominated and appointed according to the formal process established by the local workforce development area Chief Elected Official (CEO) in the bylaws of the local board, as required pursuant to 20 CFR § 679.310(g) and the State's policy on workforce development boards and CEOs.

Members of the local board representing the business category (1) are owners, chief executive officers, chief operating officers, or other individuals with optimum policy-making authority or hiring authority for their respective businesses and (2) provide employment opportunities in in-demand industry sectors or occupations, as required pursuant to 20 CFR § 679.320(b) and the State's policy on workforce development boards and CEOs.

Standing committees of the local board are chaired by members of the board and include other individuals appointed by the board who (1) are not members of the board and (2) have demonstrated experience and expertise as determined by the local board, as required pursuant to 20 CFR § 679.360 and the State's policy on workforce development boards and CEOs.

The local board ensured that workforce investment activities carried out in the local area enabled the local area to meet negotiated levels of performance during the preceding two program years (Program Years 2018 and 2019), as required pursuant to WIOA Sec. 107(c)(2) and the State's policy on workforce development boards and CEOs. If the local area did not meet negotiated levels of performance during Program Year 2018 and/or Program Year 2019, attach a description of corrective action taken by the local board.

The local board sustained fiscal integrity during the preceding two program years (Program Years 2018 and 2019), as required pursuant to WIOA Sec. 107(c)(2) and the State's policy on workforce development boards and CEOs.

The local board maintains written documentation supporting these assurances in accordance with the State's policy on records management.

Local Workforce Development Area:
Printed name of Local Area CEO:
Signature of CEO:
Date signed by CEO:
Printed name of Local Board Chair:
Signature of Chair:
Date signed by Chair:

<sup>&</sup>lt;sup>1</sup> State refers to the Nebraska Workforce Development Board and the Nebraska Department of Labor (acting on the Governor's behalf pursuant to the Governor's Executive Order No. 15-03).





February 27, 2021

Siouxland Human Investment Partnership Matt Ohman Executive Director 1520 Morningside Ave Sioux City, IA 51106

Dear Mr. Ohman,

On behalf of the Greater Nebraska Workforce Development Board, it is my pleasure to express our support and commitment to Siouxland Human Investment Partnership (SHIP) for the adult reentry program, Building Opportunities to Overcome Obstacles through Service and Training (BOOST).

The work this grant will do to help individuals over the age of 18 who are preparing for release from jail is crucial to providing the support needed to be successful in the community and reduce recidivism rates. SHIP's focus on providing young adults with case management, training and employment, housing assistance, substance recovery, mental health and other social services involves the coordination of services to create transitional care that is comprehensive and effective.

Greater Nebraska's Workforce Innovation and Opportunity Act Title 1B Youth and Adult programs share SHIP's mission and goal of helping participants overcome barriers that prevent them from successfully transitioning back into their communities in Dakota County. If SHIP is awarded this grant, we look forward to leveraging and coordinating our services. The Greater Nebraska Workforce Development Board is willing to actively assist SHIP in the implementation of the BOOST grant through the following activities:

Assessment of individuals to identify programs best suited to help the participant reach their goals Provision of Labor Market Information to help participants identify career pathways Regular care coordination

Mawilson

Lisa Wilson Greater Nebraska Workforce Development Board Chair

CC: Matt Ohman, SHIP
Rita DeJong, SHIP
Bobbi Jo Howard, Greater Nebraska
Pam Lancaster, Chief Elected Officials Board

Lisa Wilson, Chair
Pam Lancaster, Chief Elected Officials Board Chair

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Mar.ch 11, 20!21

M elissa AhcllE!!I ah **Grant Officer** POA-ETA.-21 - 02 Pathway Home 2 Employment anid I raillillig Arlmillistration Us Department -of Labor .200 Consfii - on Ave NW Washington, D C .202 rn

RE: IPafuw s mine 2 Grant

Mis\_ Abdullan,

I he Greater Nehras a Workforce Development Boord is pJeased M .offer this leUer of commitment to Equus Workforoe Sol mions 'application for 'fflrle Pathways Home 2 Granl Greater !Nebraska's mission is lo estab ish a workforce system that provides dara-driven and employer-validated talent sollmooms through the integration of education, who will be and eoo@illillic development resot!lr ces across systems

Greater a ebraska's orkforce Innmrafioo and OPipo: Ifunity Act. Title 18 Youth and Adult programs share EquII!!S' m ission analgoo) of he pillgl participants overcome barriers that prevent them from successfully transitioning W11ck into their communities of E uus is awamofed this grant we lool forward to leveragilliQ and coop::linating our seflilices thro: ugh the support of work-based learning opportunities fair oo-enroled participants | he Greater Nebraska Workforce Development Board is happy to a rnirely assist 6quus. ilil the implementation of the Pathways Home 2 granit through the fombmn gactivities:

Assessmenit of inolividuals to iotelitrify Greater a ebraska employment and b-aiith g progratTillis best sill ed M tmlp the participant reaen their goals

Pn:wisio:n of Labor Market Hillfonnalion lo help individuals idm tify career pathways

RegElllar care coordinatioo of services and resources

IPlanlilliflg activmes. with 6qull!IS, the Slate of Nebraska Reentry Program Coordinator, and other partners.

We loo fiornram to partnering Olil I h se ployer-driven al'!ld comillu nity-oenl( c reentry grant proposal

Please aiccept this. letter as Greater Nebraska Worlfurroe DevegP'liilfllffl Board's mmmitmnent lo parlicip.a.te in thiis project as needed and outlined in the proposal. Thook you for coosiderill this piliposal

Sincerely,

The Wilson

Greater Nebraska Workforce Development Board Chair

QC:: Oheris Pirice-Welts, EqLn!ls Bobbi Jo H@Ward . Greate f' N ebrask a Pam La cssteT. Chief E ctecl Offici s BDBrd

Uea ooii, Cl! r ?am Ull casiBf. Clllllll Eleclell Officillla Boar[j Chair

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partner of the amen'GuillOb cente r network





April 21, 2021

Siouxland Human Investment Partnership Matt Ohman Executive Director 1520 Morningside Ave Sioux City, IA 51106

Dear Mr. Ohman,

On behalf of the Greater Nebraska Workforce Development Board, it is my pleasure to express our support and commitment to Siouxland Human Investment Partnership (SHIP) and Building Opportunities to Overcome Obstacles through Service and Training (BOOST). It is my understanding the intermediary organization, Siouxland Human Investment Partnership (SHIP) and its sub-grantee Bridging and Overcoming Obstacles through Service and Training - BOOST Siouxland Young Adult Reentry is applying to the Department of Labor Appropriations Act 2020 for activities that support employment for persons involved with the justice system under Section 169 of the Workforce Innovation and Opportunity Act (WIOA) for Young Adult Re-entry Partnership (YARP) projects, with 6 grants expected nationwide.

The goal and purpose of BOOST Siouxland Young Adult Reentry is to serve 350 young adults, prioritizing individuals in the designated Opportunity Zones, ages 18-24 years old who are currently or have previously been involved with the juvenile or adult criminal justice system or who have left high school prior to graduation. BOOST Siouxland Young Adult Reentry will serve three (3) communities in the tri-state Sioux City Metropolitan Statistical Area (MSA) of Iowa, Nebraska, and South Dakota in the three communities of Dakota County, Nebraska, Union County, South Dakota, and Woodbury County, Iowa. It will improve employment outcomes for young adults by ensuring participants are provided with comprehensive and personalized in-demand career pathways in Siouxland to include, but not limited to, construction, culinary, food/meat processing, electrician, health care, maintenance/safety, information technology, trucking, and welding.

The work this grant will do to help individuals ages 18-24 who are currently or have previously been involved with the justice system is crucial to providing the support needed to be successful in the community and reduce recidivism rates. BOOST Siouxland Young Adult Re-entry's focus on providing young adults with case management, training and employment, and other services involves the coordination of services, including Greater Nebraska's Workforce Innovation and Opportunity Act Title 1B Youth and Adult programs, to create transitional care that is comprehensive and effective.

Greater Nebraska's Workforce Innovation and Opportunity Act Title 1B Youth and Adult programs share SHIP's mission and goal of helping participants overcome barriers that prevent them from successfully transitioning back into their communities in Dakota County. If SHIP is awarded this grant, we look forward to

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leveraging and coordinating our services. As a dedicated partner, the Greater Nebraska Workforce Development Board is willing to actively assist SHIP in the implementation of the BOOST grant through the following activities:

- Assessment of individuals to identify programs best suited to help the participant reach their goals, including enrollment into WIOA and placement into appropriate services such as employment, job shadowing, mentoring, work-based learning, occupational training, work experience, or curriculum development
- Provision of Labor Market Information to help participants identify career pathways
- Regular care coordination
- Work collaboratively with BOOST Siouxland Young Adult Reentry to implement the proposed job-driven services
- Participate in the BOOST Advisory Council established since August 2012 and meet quarterly to
  ensure coordination and leveraging of local resources to promote quality reentry and workforce
  development outcomes.

We are committed to a partnership of success that results in excellent high demand jobs and careers in Siouxland for BOOST Siouxland Young Adult Reentry participants. Please reach out with any questions regarding our letter of commitment.

Lisa Wilson

& Wilson

Greater Nebraska Workforce Development Board Chair

CC: Matt Ohman, SHIP Rita DeJong, SHIP Bobbi Jo Howard, Greater Nebraska Pam Lancaster, Chief Elected Officials Board

Lisa Wilson, Chair
Pam Lancaster, Chief Elected Officials Board Chair

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## **System Coordination Committee**

\*Requires motion and vote.

Location: Video Conference
Duration: 3:00pm-5:00pm (CDT)
Committee Chair: Greta Kickland

Committee Members: Elaine Anderson, Wayne Brozek, Melicca Carpenter, Emily Duncan, Gary Kelly,

Mike Gage

Non-board Committee Members: Bernie Hansen, Becky Maggart, Lisa Laws

**Duties:** Performance; Youth Program; Accessibility, Equal Opportunity, and Non-Discrimination; Policy

Alignment; Local Plan

1. Welcome Greta Kickland

2. Roll Call Bobbi Jo Howard

3. Review of Minutes\* Greta Kickland

4. New Business

A. Performance Autumn Schleicher

B. Enrollments Autumn Schleicher
C. Active Participants by County Autumn Schleicher

D. Partner Programs Partner Staff

E. Internal Audits Autumn Schleicher

F. Local Plan

G. Customer Survey Results Josh Hanson

H. Customer Satisfaction Survey Changes Josh Hanson

5. Public Comment Greta Kickland

6. Upcoming Meeting Dates Greta Kickland

7. Adjournment\* Greta Kickland

## Agenda Item System 3: Motion to Approve Minutes

# **System Coordination Committee Meeting Minutes**

Date: Wednesday, January 27, 2021

**Location:** WebEx Video Conference

**Duration:** 3:00 p.m. – 5:00 p.m. (CST)

### CALL TO ORDER

Greta Kickland called the System Coordination Committee (SCC) Meeting to order at approximately 3:01 p.m. (CST) on Wednesday, January 27, 2021.

SCC Members Present (7): SCC Members Absent (3):

Elaine Anderson Mike Gage
Wayne Brozek Gary Kelly

Bernie Hansen Greta Kickland Lisa Laws Becky Maggart

### Nebraska Department of Labor (NDOL) Staff and Guests in Attendance (3):

Bobbi Jo Howard, NDOL Ashley Pick, NDOL

Stacey Weaver, Vice Chair Yvette Montes Jung, NDOL

Karen Stohs, NDOL

Elliott Cain, NDOL

Melicca Carpenter, NDOL

A Randy Kissinger, NDOL

Lori Marquez, NDOL Emily Meyer, NDOL

Josh Hanson, NDOL Sherri Thienel, NDOL

Emily Duncan, NDOL

#### **REVIEW OF MINUTES:**

All members received and reviewed the May 27, 2020 System Coordination Committee Meeting Minutes. No corrections were made. Wayne Brozek motioned to approve the minutes. Elaine Anderson seconded. A voice vote was taken and the motion carried.

### **NEW BUSINESS:**

### **PERFORMANCE**

Bobbi Jo Howard walked through the performance for PY19 Quarter 4 and PY20 Quarter 1. Most performance measures were increased. Actual performance increases did not necessarily correlate to an increase in percent of goal due to updated performance negotiations.

### PERFORMANCE NEGOTIATIONS

Bobbi Jo Howard described the process for performance negotiations with the State. It was explained that performance standards that are higher than the State's goals with USDOL do not carry financial sanctions if not met. Instead the local area will be subject to mandatory Technical Assistance requirements.

### **ENROLLMENTS**

Bobbi Jo Howard walked through enrollments from April 16, 2020 through December 31, 2020. Lessons learned during COVID will help to improve services moving forward.

### **ACTIVE PARTICIPANTS BY COUNTY**

Bobbi Jo Howard presented on the current active participants as of December 31, 2020.

### SHORT TERM TRAINING CAPS

Bobbi Jo Howard advised the committee that a frequently used training provider for CDL recently raised their rates. It was requested the committee vote to raise the training cap for Short-Term Training CDL from \$4500 to \$5500. After discussion, Greta requested a motion to approve the request. Wayne Brozek motioned to approve. Elaine Anderson seconded. A voice vote was called and the motion carried.

### FEDERAL MONITORING

Bobbi Jo Howard walked the committee through the Federal Monitoring event held in the fall of 2020. There were two findings, one for the State's monitoring of local areas and one for the Local Area due to a lack of separation of roles agreements. Areas of the One-Stop Operator agreement to address the deficiencies were highlighted for the committee. Additional agreements will be presented to the Board after development.

#### INTERNAL AUDITING

Bobbi Jo Howard advised the committee of the current internal audit process to review one file every two weeks. This will be increased to meet the requirements of the State upon release of an updated data validation/quality assurance policy. The majority of findings are for incorrect indexing in ECM and sporadic missing information. Priority of Service: 78 adults enrolled, all of which were low-income; 49 were receiving public assistance, 7 were basic skills deficient; 2 were veterans.

### YOUTH ELIGIBLE SERVICE PROVIDER LIST

Bobbi Jo Howard advised the committee that the State had provided notice that the providers listed for Element 9 (Comprehensive Guidance and Counseling) on the Youth Eligible Service Provider List must include licensed mental health or drug counseling providers. Greater Nebraska was advised to find providers and enter into a letter of agreeance to meet this requirement. Greater Nebraska is currently working on this requirement.

### **CUSTOMER SURVEY CHANGES**

Bobbi Jo Howard walked the committee through current processes to collect responses, which is sending out a Survey Monkey link via NEworks. A discussion was had pertaining to providing the link to the surveys in the office, which would require leaving the survey open, reporting out periodically, and clearing the responses. The committee would also like to explore whether NEworks can prompt the user to complete a survey when signing off, which Bobbi Jo will obtain the answer for.

### **CUSTOMER SURVEY RESULTS**

Customer Surveys were sent twice, once in September and once in December. An update to NEworks in December may have caused a drop in scores regarding the site. Most individuals are accessing the offices strictly for help with filing unemployment. The offices are working on marketing reemployment services, which will include a presentation/video on all services available.

### **PUBLIC COMMENT:**

There was no public comment.

### **MEETING DATES:**

Greta Kickland reviewed the upcoming meeting dates:

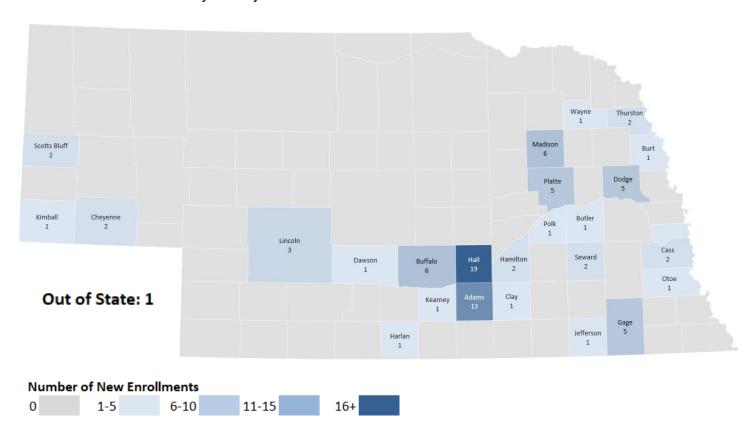
February 25, 2021	TBD	TBD	GNWDB & CEOB
May 27, 2021	9 a.m 2 p.m. (CT)	TBD, Valentine	GNWDB & CEOB
October 21, 2021	9 a.m 2 p.m. (CT)	TBD	GNWDB & CEOB

### ADJOURNMENT:

Elaine Anderson motioned to adjourn the meeting and Wayne Brozek seconded. Greta Kickland adjourned the meeting at 3:41 pm (CST).

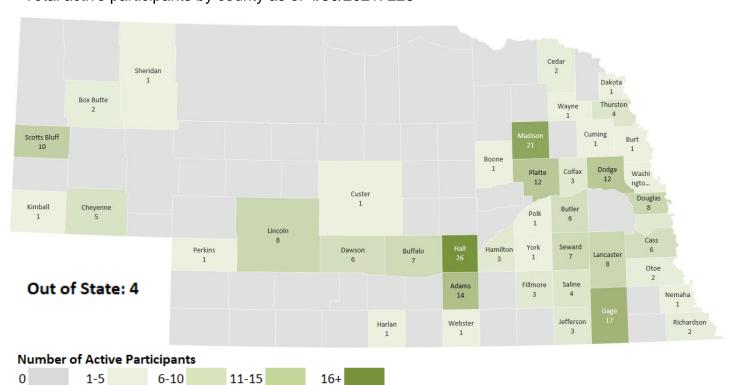
# Agenda Item GNWDB 6R/System 4b: New Enrollments by County

\* Total new enrollments by county 1/1/2021—4/25/2021: 83



# Agenda Item GNWDB 6S/System 4c: Active Participants by County

\* Total active participants by county as of 4/30/2021: 223



# Agenda Item System 4d: Partner Programs

**Background:** The **Trade and Economic Transition (TET)** Grant focuses on the reemployment of workers affected by major economic dislocations. The grant is intended to provide dislocated workers with intensive and innovative career and training services in order to place them into demand occupations. This is a statewide program ran by NDOL staff.

\*In preparation for wrap up of the TET grant, technical assistance regarding the coordination of OJTs was obtained from the Federal Project Officer.

Active cases in Nebraska during PY2020: 186

Co-enrolled with WIOA Title 1 DW: 174

Overall TET co-enrollments with WIOA Title 1 DW: 237 of 298 Of those co-enrolled: 50 OJT, 95 OST, 114 supportive services

**Trade Adjustment Assistance (TAA)** assists individuals who have become unemployed as a result of increased imports from, or shifts in production to, foreign countries. The goal of the Trade Act program is to help trade-affected workers return to suitable employment as quickly as possible. To facilitate this goal, TAA certified workers may access a menu of services that include occupational skills training, income support, relocation allowances, wage subsidy, job search allowances, and a health coverage tax credit (HCTC). TAA requires co-enrollment with Title 1 WIOA Dislocated Worker program, when eligible.

\*Trade is coordinating development of a Standard Operating Procedure for co-enrollments will all three WIOA local areas.

Active cases in Nebraska during PY2020: 115

Co-enrolled with WIOA Title 1 DW: 84

Of those co-enrolled: 13 OJT, 45 OST, 12 wage subsidy, 1 relocation, and 13 career services.

**SNAP Next Step Employment and Training** provides assistance navigating employment changes and prepares the participant for how they may affect their Economic Assistance Benefits.

This program includes a partnership between Nebraska Department of Health and Human Services and the Nebraska Department of Labor. SNAP Next Step recently expanded to Omaha and has an ongoing RFA out for Greater Lincoln.

SNAP Next Step E&T helps SNAP participants that are unemployed or under-employed work towards becoming self-sufficient by:

- Assisting in the search for more suitable employment
- Providing support to better provide for their families
- Decreasing or eliminating individuals' need for public assistance

Active cases in Nebraska during SFY21: 143

Co-enrolled with WIOA Title 1 DW: 48

# Agenda Item GNWDB 6T/ System 4e: Internal Audits

**Background:** Monitoring and technical assistance are integral parts of Greater Nebraska's oversight responsibilities. As part of the programmatic monitoring one file review is completed bi-weekly. Each file review includes a comprehensive review of a participant's file. A report is provided to the Career Planner and their Supervisor and any corrective actions must be completed within two weeks of receiving the review.

Priority of service is also monitored to emphasize access to individualized career and training services for higher need populations. Priority of service must be assessed at the time of eligibility determination, and participants must be informed if they are to receive priority.

# Agenda Item GNWDB 6U/ System 4f: Local Plan

**Background:** Per 20 CFR 679.550, the local plan must identify and describe the policies, procedures, and local activities that are carried out in the local area, consistent with the State Plan.

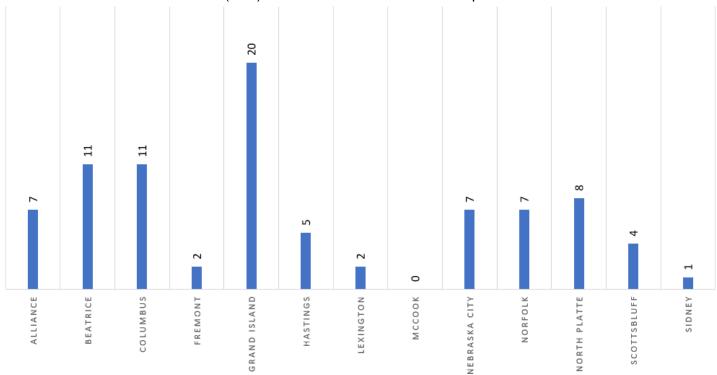
The System Coordination Committee will utilize the local plan to drive Greater Nebraska Workforce activities.

# Agenda Item GNWDB 6F/ System 4g: Employer Survey Results:

# April 2021

\*There were a total of 85 responses received.

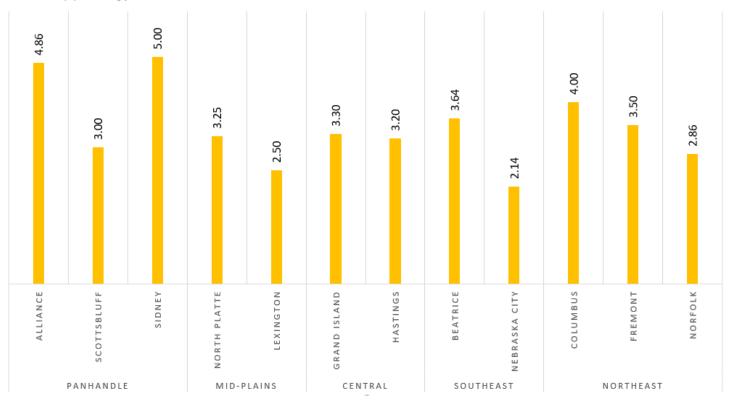
1. Which American Job Center (AJC)/Career Center location did staff provide services?



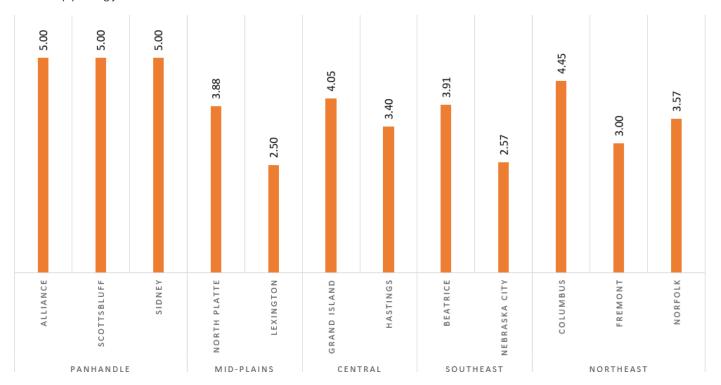
- 2. On a scale from 1 to 5 with 1 being the lowest and 5 being the highest, how would you rate the provision of the following services:
  - a. Help with navigating the NEworks website (NEworks.nebraska.gov)



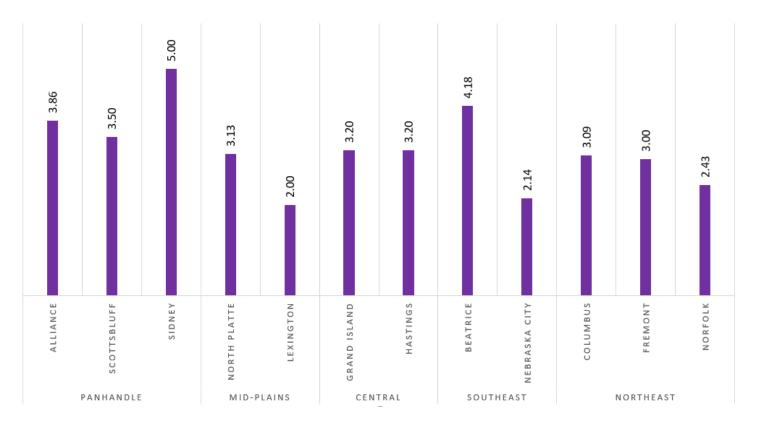
- 2. On a scale from 1 to 5 with 1 being the lowest and 5 being the highest, how would you rate the provision of the following services:
  - b. Help providing job candidate referrals



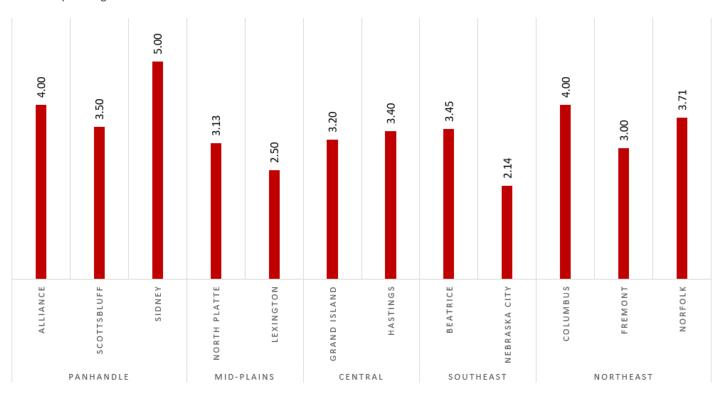
- 2. On a scale from 1 to 5 with 1 being the lowest and 5 being the highest, how would you rate the provision of the following services:
  - C. Help posting jobs



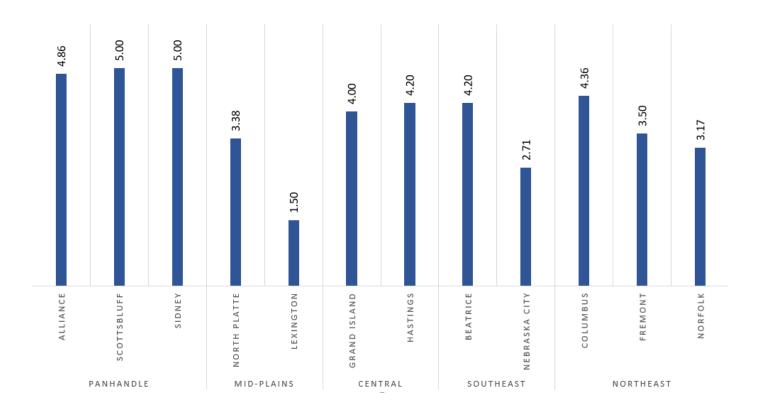
- 2. On a scale from 1 to 5 with 1 being the lowest and 5 being the highest, how would you rate the provision of the following services:
  - d. Help with a job fair



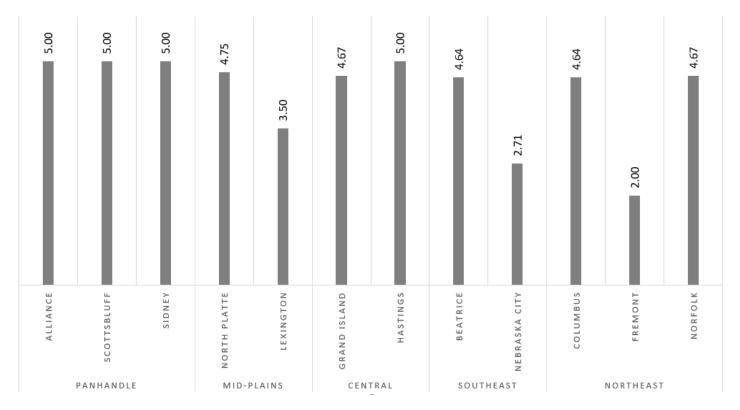
- 2. On a scale from 1 to 5 with 1 being the lowest and 5 being the highest, how would you rate the provision of the following services:
  - **e.** Help finding labor information



3. Overall, how satisfied or dissatisfied were you with the employment services provided to you?



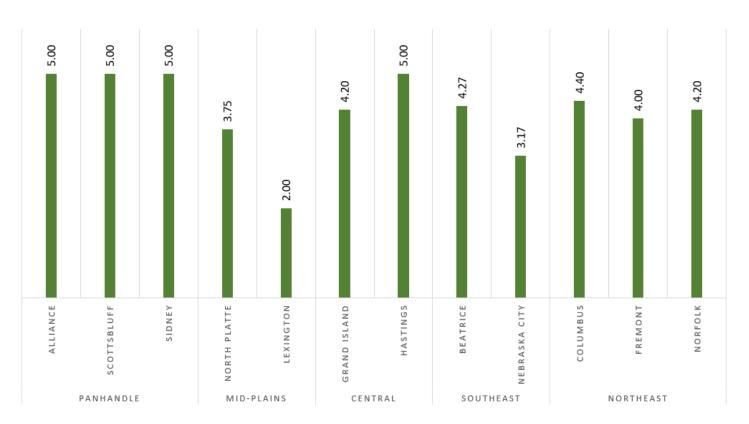
4. How professional (polite, accurate, and businesslike) or unprofessional (impolite, inaccurate, and unbusinesslike) were the staff of the American Job Center (AJC)/Career Center?



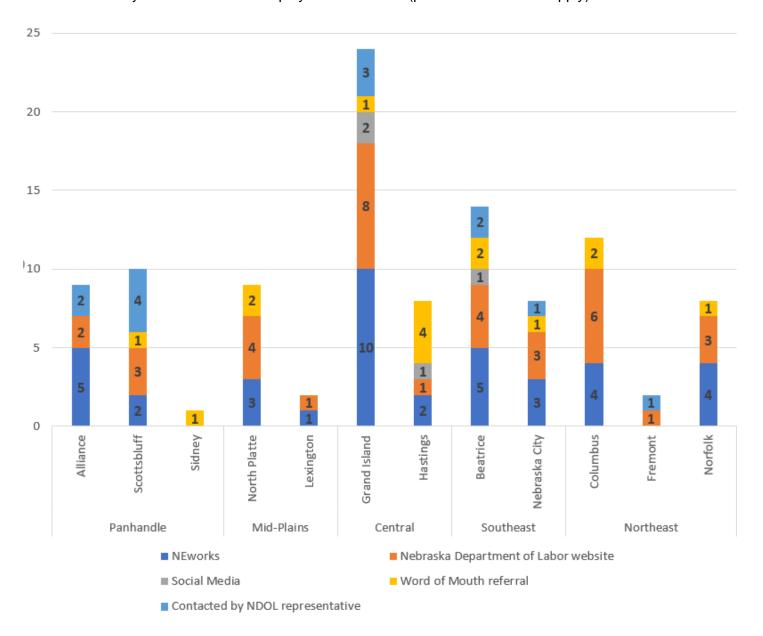
### 5. How accessible or inaccessible were the staff of the American Job Center (AJC)/Career Center?



### 6. How likely or unlikely are you to recommend our services to others?



### 15. How did you hear about the employment services? (please check all that apply)



# **Agenda Item GNWDB 6G/System 4h:** Customer Satisfaction Survey Changes

**Background:** Currently Greater Nebraska conducts voluntary customer surveys three times a year to extend customers the opportunity to provide feedback. Surveys are issued twice a year to customers who received a service with the last 90 days and once a year to employers who received a service within the last year. The results are compiled into a single report to the Board for review. Any customers requesting further assistance are followed up with by the local office.

Strategies discussed to increase response rates include updating questions, keeping the survey open ongoing, and implementing additional marketing formats.



Lisa Wilson Chair Pamela Lancaster CEOB Chair

# Standard Operating Procedure: Surveys

### Purpose

Customer satisfaction should be measured with the same data-driven rigor as other performance metrics. The results from these surveys are used to drive improvement efforts within our centers and the integrity of this data is imperative to the development of efficient and accurate processes.

### Survey Development

Greater Nebraska will collect satisfaction surveys from:

- 1) Customers, which may include job seekers, program participants, and unemployment claimants
- 2) Employers

The Greater Nebraska Workforce Development Board shall determine any additional focus groups for survey collection. The Board shall also develop and approve survey questions prior to implementation.

### Survey Collection and Reporting

Greater Nebraska's customer and employer surveys will remain open with periodic compilation and clearing of results Results will be compiled for reporting one month prior to each Greater Nebraska Workforce Development Board meeting. These reports will be provided to the Board for analysis and recommendations. Results will be cleared at the time of compilation to begin the next cycle of collection.

The survey link will be marketed to the public as follows:

- Sent via NEworks to those who have accessed the system in the past 90 days
- Pre-loaded on Career Center Resource Room computers for visitors
- Provided via pre-printed cards to visitors, offsite event attendees, and employers
- Included in staff email signatures

While staff are approved and encouraged to promote completion of the survey, they must refrain from using verbiage to influence the respondent's answers to any question. For example, staff may use the following:

"Please complete this survey to let us know how we're doing."

However, they should not use the following:

"Please tell my supervisor how great I'm doing."

Page 1 of 1

# **Announcements**

# **Office Changes**

Nebraska Department of Labor offices in Alliance and McCook will close effective July 1, 2021. Services will continue to be offered in these communities via virtual services and mobile staff. Staff from the North Platte office will continue to provide services in McCook on a part time basis via community locations. Alliance will be served by Scottsbluff staff. Donna Kuskie will continue to provide WIOA/Trade/TET services and will cover the counties served by the Alliance and Scottsbluff offices. Lori Marquez, who has been providing MSFW services to Alliance, in addition to her Business Services role in Scottsbluff, will expand her role to provide Business Services to Alliance and Chadron. Lori plans to offer workshops to educate employers on service offerings through Nebraska Department of Labor, including how to navigate NEworks. NDOL plans to expand its virtual services offerings through a stronger partnership with libraries, providing training for how to serve job seekers and a direct linkage to office via WebEx. Nebraska Department of Labor is incredibly grateful to the Alliance staff and wish them the best as they transition to their chosen next steps.

Through a partnership with Kearney Works, Nebraska Department of Labor began offering services two days a week in Kearney in November of 2020. This partnership has proven successful and will increase to full time beginning in July of 2021.

The Sidney office will be relocating to the Western Nebraska Community College campus in June of 2021. The office will be located within the Innovation and Entrepreneurship Center, providing an exciting opportunity to work with business startups. A ribbon cutting is currently being planned for June 30, 2021.

# **New Greater Nebraska Workforce Development Board Member**



Emily Duncan is the Director of Adult Education at Northeast Community College. She started nine years ago asa classroom aide/night instructor, then transferred to the Adult Education Coordinator in 2013. She has a passion for assisting Adult Education students in meet their career and education goals. Emily also has work experience as a 7<sup>th</sup> grade math teacher, Sylvan instructor, and substitute teacher. In her free time, she enjoys playing and coaching golf, spending time with her family, and traveling to watchthe Huskers or Royals play baseball.

# **Announcements**

# **New Greater Nebraska Workforce Development Board Member**



Melicca Carpenter is the Outpatient Nursing Services
Supervisor at CommonSpirit Health CHI-St. Mary's in Nebraska
City. She has 23 years clinical nursing experience, 19 of which
have been in a leadership role overseeing 80+ employees.
Melicca has been active in her community as part of the
School Advisory Board and Strategic Action Committee for St.
John School in Plattsmouth. She has also contributed as a
member of planning committees for Nebraska Action Coalition
Leadership Conference and Creighton University School of
Medicine All About Orthopedics Conference.

# **New Greater Nebraska Regional Manager — North Platte**



Stacy Mann comes to the Nebraska Department of Labor with a passion for assisting individuals and businesses overcome obstacles in order to find the right fit for their collective and individual goals. She is a proud Navy veteran and mother of six (grown) children, three who are serving in the Armed Forces, and is enjoying her role as a first time grandmother.

Stacy has an eclectic background ranging from serving as a licensed social worker for the State of Ohio to a labor law investigator with the US Department of Labor. Her experience in program management and government contracting has been most useful in each role she has had the opportunity to serve in. Most recently Stacy has worked as a recruiter and advisor in Applied Technology secondary education, helping students enroll in a program that will lead to employment in the trades.

Stacy has experience in bridging technological gaps with corporations as well as assisting individuals maneuver employment gaps and skills, which ultimately lead to enhanced employment opportunities. Stacy's passion for collaboration and leadership has allowed her to excel in her prior roles and she is excited to bring this experience to the Nebraska Department of Labor.

# **Announcements**

# **New Greater Nebraska WIOA Program Coordinator**



My name is Autumn Schleicher. I am from the small town of Maxwell, Nebraska! I graduated from Chadron State College in 2018 with a Bachelor's Degree in Family and Consumer Sciences with an emphasis in Public Health and Human Services.

I began working for the Nebraska Department of Health and Human Services in January 2018. I started my career as a Social Services Worker and most recently as a Workforce Coordinator on the SNAP Next Step Employment and Training Program.

In my spare time, I enjoy being outdoors, doing jigsaw puzzles and spending time with family and friends.

I started my career with the Nebraska Department of Labor in

# **New Greater Nebraska One-Stop Operator**



2016 as a Business Services Representative and later transitioned into the DVOP and Reentry role. For the last two years, I have served as Region 2 manager overseeing workforce operations for the North Platte and Lexington offices. Prior to NDOL, I worked for the Veteran Cemetery Administration and the Department of Homeland Security, United States Immigration and Citizenship Services. I served four years in the United States Marine Corps and was deployed in support of Operation Enduring Freedom with  $\mathbf{1}^{\text{st}}$  Battalion  $\mathbf{6}^{\text{th}}$  Marines. I currently serve as the Co-chair for the Nebraska Economic Mobility Task force working with state and community based organizations with a similar goal of reducing unemployment, underemployment, and poverty in the state of Nebraska through the provision of training, education and employment preparation. I have a true passion for economic development and seeing our state prosper. My wife and I will be relocating to Sidney Nebraska in the fall and am I am very humbled that I am able to still serve our agency and state as the new One-Stop Operator.

# **Meeting Schedule**

Date	Time	Location	Board(s)	
October 21, 2021	9 a.m.—2 p.m. (CT)	Kearney, TBD	GNWDB & CEOB	
January 27, 2022	9 a.m.—2 p.m. (CT)	TBD	GNWDB & CEOB	
May 26, 2022	9 a.m.—2 p.m. (CT)	TBD	GNWDB & CEOB	

# **Agency Contacts**

Topic	Contact
Meeting Schedules, Communication,	Reemployment Services
and Expense Reimbursement	Nebraska Department of Labor
	NDOL.GreaterNebraska@nebraska.gov
Board Planning/Support, Program Coordination,	Autumn Schleicher
and Compliance	Program Coordinator
	Greater Nebraska Workforce Development Area
	Nebraska Department of Labor
	PHONE 308.535.8340
	autumn.schleicher@nebraska.gov
One-Stop Operator	Josh Hanson
	Program Coordinator
	Greater Nebraska Workforce Development Area
	Nebraska Department of Labor
	josh.hanson@nebraska.gov
Program Oversight	Bobbi Jo Howard
3 3	Workforce Administrator
	Nebraska Department of Labor
	PHONE 402.471.9848
	bobbijo.howard@nebraska.gov

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