



9805 Q Street
Omaha, NE 68127

June 17, 2025

Mayor John Ewing, Jr.
City of Omaha
Office of the Mayor
1819 Farnam Street, Suite 300
Omaha, NE 68183

Nebraska Department of Labor
Reemployment Services
ATTN: Rapid Response Administrator
550 South 16th Street
Lincoln, NE 68508
NDOL.RapidResponse@nebraska.gov

Re: Notice of Layoff / WARN Act Notification

Dear Honorable Mayor and Rapid Response Administrator:

In accordance with any obligations under the federal Worker Adjustment and Retraining Notification Act ("WARN") this letter is to inform you that Hyatt Corporation ("Hyatt") has announced a mass layoff of employees who work at or are associated with its facility located at 9805 Q Street, Omaha, Nebraska, 68127, on August 16, 2025. As a result, Hyatt has notified all affected employees that their employment with the company will permanently terminate on that date. This action is expected to affect 286 employees who primarily work remotely nationwide but who receive work assignments out of the Omaha facility. Only 24 of the impacted employees physically work at the Omaha location or remotely within the state of Nebraska. The remaining 262 employees work on a fully remote basis across 20 other states outside of Nebraska. The Omaha facility will otherwise remain open.

All affected employees have individually been provided with the required 60-day WARN notice informing them of their termination effective August 16, 2025. This action is the result of changing business needs.

None of the affected employees are represented by a union, and none are entitled to bumping rights pursuant to a collective bargaining agreement or otherwise.

A listing of the job titles of the positions to be affected, and the number of affected employees in each job classification at this facility is attached to this letter.

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A Member of Hyatt Hotels Corporation

For further information, please feel free to contact me at Sian Rylander@hyatt.com, or at (312) 780-5797.

Sincerely,

Sian Rylander
Director, Global Stakeholder Communications

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LIST OF JOB TITLES OF THE POSITIONS AFFECTED, AND THE NUMBER OF AFFECTED EMPLOYEES IN EACH JOB CLASSIFICATION.

Job Title	Number of Affected Employees
Chat Care Associate	72
Chat Care Specialist	37
CORP Administrative Assistant - GCC	1
Guest Services Manager	16
Loyalty Program Associate	125
Manager - Coaching Performance & Improvement	1
Quality Specialist	4
Resort Specialist	29
Senior Manager - Coaching & Performance Improvement	1