

Customer Satisfaction Survey - Employer

1. Did the services provided meet your needs?

1 - Not At All Well

2 - Slightly Well

3 - Moderately

4 - Very Well

5 - Extremely Well

2. Please tell us how the program might improve its services to better meet your needs.

3. How satisfied are you with the professionalism and accessibility of staff?

1 - Very Dissatisfied

2 - Dissatisfied

3 - Neither Satisfied
nor Dissatisfied

4 - Satisfied

5 - Very Satisfied

4. How likely would you be to recommend our business services to other businesses?

1 - Not At All Likely

2 - Slightly Likely

3 - Moderately
Likely

4 - Very Likely

5 - Extremely Likely

5. How convenient are our business services?

1 - Not At All
Convenient

2 - Slightly
Convenient

3 - Moderately
Convenient

4 - Very
Convenient

5 - Extremely
Convenient

6. What is your overall satisfaction with the service provided?

1 - Very Dissatisfied

2 - Dissatisfied

3 - Neither Satisfied
nor Dissatisfied

4 - Satisfied

5 - Very Satisfied

7. Do you want someone to contact you?

Yes

No

8. (Optional) Name/information

Name:

Phone Number:

Email Address:

Additional Comments