

GREATER NEBRASKA
WORKFORCE DEVELOPMENT BOARD

Pamela Lancaster CEOB Chair

Lisa Wilson GNWDB Chair

# Meeting Minutes – Greater Nebraska Workforce Development Board

**Thursday, May 25, 2017** 

**LOCATION** Fairfield Inn & Suites, 805 Allen Drive, Grand Island, Nebraska 68803

**DURATION** 2:15 - 3:30 PM

#### **CALL TO ORDER:**

Lisa meeting of the Greater Nebraska Workforce Development Board is called to order at approximately 2:16 p.m. on Thursday, May 25th, 2017.

#### **ROLL CALL:**

LISA: Wendy, for the purposes of establishing a quorum, would you please call the roll?

PRESENT(14)

Elaine Anderson Wayne Brozek Ann Chambers Matt Gotschall Gary Kelly Greta Kickland Roy Lamb II

Charlene Lant Dan Mauk

Kelsey Miller

Denise Pfeifer

Jill Smith

Stacey Weaver Lisa Wilson

## ABSENT(5)

Chris Callihan Alicia Fries Peggy Sandall-Bertrand Kim Schumacher Cristina Thaut **STAFF AND GUESTS:** Shannon Grotrian (NDOL), Dylan Wren (NDOL), Thomas Ukinski (NDOL), Wendy Sieler (NDOL), Erin Porterfield (Greater Omaha Workforce Area) and Jan Norlander-Jensen (Greater Lincoln Workforce Area)

# A quorum was present at this meeting.

#### **NOTICE OF PUBLICATION:**

Lisa asked Wendy to read the Notice of Publication.

"Adequate legal notice of this meeting was posted in the Beatrice Daily Sun, Columbus Telegram, Grand Island Independent, Hastings Tribune, Kearney Hub, Norfolk Daily News, North Platte Telegraph, Scottsbluff Star-Herald, and the Sidney Sun-Telegraph. Let the record reflect that the notice was published in accordance with the open meeting law requirement and published in the Greater Nebraska area. A copy of the Nebraska Open Meetings Law is available at this meeting and can be obtained from the legal counsel or administrative staff".

#### \*MOTION:

## **APPROVAL OF MINUTES:**

Lisa noted that each board member had a copy of the meeting minutes for the January 9, 2017 meeting for review on page 9-18 of the meeting booklet. Lisa asked if there were any corrections to be made to the minutes of the Greater Nebraska Workforce Development Board Meeting.

Lisa entertained a motion to approve the minutes of the January 9, 2017 Greater Nebraska Workforce Development Board Meeting. Dan made the motion and Roy seconded the motion.

Motion carried with a voice vote.

#### **ANNOUNCMENTS:**

## Terri Jo Sautter

Lisa announced that Terri Jo Sautter, a former Youth Council Member, passed away on March 29, 2017. We have included her memorial in the meeting booklet on page 53. On behalf the Greater Nebraska Workforce Development Board and Chief Elected Officials Board, the Administrative Entity sent a card to Terri's family.

New Greater Nebraska Workforce Development Board Members

As of February 6, 2017 we have two new Greater Nebraska Workforce Development Board members. We have included their Bios on page 52 of your booklet.

**Kim Schumacher** is the Human Resources Manager at Cargill, Inc. Kim is currently on the Board of Directors for Teammates mentoring organization and Columbus Area United Way.

**Matt Gotschall** is the Columbus Campus President for Central Community College and he specializes in training and workforce development. Matt has severed for over 25 years in higher education institutions in Nebraska and Kansas.

#### Joan Modrell

Lisa announced Joan Modrell's retirement. Joan Modrell is the Director of Employment and Training at the Department of Labor.

# York Service Strategy

Lisa said there have been some changes with the York NDOL office service strategy in regards to employment services. The employment services workforce coordinator will be stationed in Beatrice instead of York. The WIOA (Adult, DLW and Youth) strategy will remain the same and will continue to be housed out of Beatrice for Region 4. Region 4 workforce coordinators will continue to recruit and serve WIOA participants directly out of York. WIOA will continue to use the current space in York. This means the location and schedule of services remains the same for WIOA activities and meetings with clients.

## **Career Pathways Institute**

Lisa mentioned that the board had originally planned on touring the Career Pathways Institute here in Grand Island after the Board meeting but it had been canceled.

## **OLD BUSINESS:**

Lisa asked if there was any old business. There was none.

#### **NEW BUSINESS:**

#### 6a – Labor Market Trends (page 19)

On behalf of the Administrative Entity, Dylan gave updates on Labor Market Trends, Reduced PY17 Funds and Return Funds for PY14/PY15. He also presented on the local area designations. Dylan presented PowerPoint slides that showed the current unemployment rate, industries with the highest job postings, throughout the Greater Nebraska, Greater Omaha and Greater Lincoln areas. Greater Omaha's wage statistics

were confidential and the Administrative Entity was not able to provide those numbers. Dylan said that there are currently more jobs available than there are people to work them in Nebraska.

Page 19, item 6a of the meeting booklet lays out the Labor Market Trends for Greater Nebraska, Greater Omaha and Greater Lincoln. The first table showed the Number of Unemployed per Job Opening in the three areas. The second table showed Employment Wage Statistics for the three areas. The third table showed the Labor Force, Employment and Unemployment Distribution. The fourth table showed the Industries with the highest number of job openings advertised on NEworks. These industries include Healthcare & Social Assistance, Retail Trade, Manufacturing and Finance & Insurance.

Dylan asked if there were any questions. There were none.

# 6b - Reduced PY17 Funding (page 21)

Dylan announced that on behalf of the Greater Nebraska Local Area, the Administrative Entity submitted a plan revision in order to comply with WIOA Issuance 16-04, change 1 dated April 21, 2017 and WIOA Issuance 15-05, change 2 dated May 11, 2017 which reduces Fiscal Year (FY) 2017 Advance Funding levels to Greater Nebraska by -\$719 for the Adult program and -\$505 for the Dislocated Worker Program. Adult and Dislocated Worker program funds have been subtracted from our Local Plan.

# 6c - Return Funds PY14/PY15 (page 20)

Funds allocated to local workforce development areas (local areas) for a program year for the WIOA Title IB Adult, Dislocated Worker, and Youth programs are available for expenditure by the local workforce development board (local board) during that program year and one (1) succeeding program year. Funds not expended during this two (2) year period of performance must be returned to the Nebraska Department of Labor (NDOL).

As required under 20 CFR § 683.110(c)(2), the board must return the unexpended amounts summarized below:

The Greater Nebraska Workforce Development Board must return \$3.15 in PY 2014 funds and \$30.63 in FY 2015 funds. A total of \$33.78 could not be tied to a specific bill.

## \*MOTION:

## 6d3 – Local Area Designation (page 25)

Dylan said that the Commissioner of Labor is asking the board to vote to extend the initial designation for Greater Nebraska, this means keeping all 88 counties in the local area. Dylan noted that the Commissioner intends to start talks this summer about realigning the local areas. Local areas may be realigned to reflect the regional planning areas which would become effective July 1, 2018. Lisa asked if some of the counties that Greater Nebraska currently serves fall into other areas. Dylan clarified that if the local areas are realigned to the regional planning areas, Greater Lincoln would serve all of

Southeast Nebraska and Greater Omaha would serve Cass and Dodge counties. Dylan asked if there were any questions.

Lisa asked how many counties are in southeast Nebraska. Dylan pointed out the counties which are currently in the Greater Lincoln service area. These counties include: Fillmore, Gage, Jefferson, Johnson, Nemaha, Otoe, Pawnee, Richardson, Saline, Seward, and York Counties.

Lisa entertained a motion to extend the current local area destination for Greater Nebraska. Gary made the motion and Dan seconded the motion.

Lisa asked Wendy to call the roll.

# FOR(14):

Elaine Anderson

Wayne Brozek

Ann Chambers

Matt Gotschall

Gary Kelly

Greta Kickland

Roy Lamb II

Charlene Lant

Dan Mauk

Kelsey Miller

Denise Pfeifer

Jill Smith

Stacey Weaver

Lisa Wilson

#### AGAINST(0):

### ABSENT(5):

Chris Callihan

Alicia Fries

Peggy Sandall-Bertrand

Kim Schumacher

Cristina Thaut

# Motion carried.

## **Greater Omaha Workforce Development Board**

#### \*MOTION:

# 6d1 - Motion to Approve the Omaha Local & Metro Regional Plan\* (page 24)

The next item of business was on page 24 of the meeting booklet, the Motion to Approve the Omaha Local & Metro Region Plan. The Governor has designated the Greater Omaha Workforce Development Area (Greater Omaha) as Douglas, Sarpy, and Washington counties. Within each local area the Governor has designated planning regions. The purpose of identifying regions is to align workforce development activities and resources with larger regional economic development areas and available resources to provide coordinated and efficient services to both job seekers and employers. Greater Omaha is responsible for the Metro Region (Area 8), which covers Dodge, Douglas, Cass, Sarpy, Saunders, and Washington counties, with Douglas County being the focal county.

The Greater Nebraska Workforce Development Board must guarantee that individuals residing in Dodge and Cass who seek to receive services through Greater Omaha will receive at least the same level of service through that delivery system as that available in Greater Nebraska. It was proposed that the board approve the Greater Omaha Local Plan and Metro Regional Plan.

Erin Porterfield from the Greater Omaha Workforce Development Area was present to discuss Omaha Local & Metro Regional Plan. Erin said that her goal was to present WIOA expectations and what Heartland Workforce Services is about. There is one office in the area of highest poverty and unemployment in Metro area. They also have an office in the Latino Center in Midlands which is also an area of higher poverty and unemployment. She said they are trying to do is determine who needs them the most and how they can get them the best access to services.

Erin said that their vision and mission is reflective of the WIOA policy. Erin said that their office serves approximately 700-800 individuals each month, which can amount to about 2400 visits in a month. They have 15 collocated partners. Erin said that the Commissioner is suggesting that Greater Omaha serve Saunders, Cass and Dodge. She said they are thinking and acting like that already without the formality.

Erin presented Greater Omaha's Workforce Goals which included: enhancing coordination, increasing participation, enhancing employer engagement, and promoting self-sufficiency. Dylan, Jan and Erin are meeting on a regular basis to share ideas. Erin said that she would like to see more collaboration between the Greater Omaha, Greater Lincoln and Greater Nebraska Boards.

Erin asked if anyone had any questions. Dylan pointed out that Greater Omaha has done a good job serving participants in the best way possible. Dylan said that regardless of what the designation areas are, Greater Nebraska will continue to collaborate with Greater Lincoln and Greater Omaha in order to do what is best for the participants. Dylan

mentioned that the Administrative Entity has reviewed Greater Omaha's Local and Regional plan and have not found any issues with it.

Ann had questions on the wording of the motion. She said that she would not be able to "guarantee" the same level of service. Dylan said that if there was a participant that did not feel they had received sufficient services, there is a process to address it. Gary asked if clients could receive services from an office that is not in their local area. Dylan said that this has happened and the answer is to do whatever works best for the participant. Gary said that he was confused on why the board would approve a plan and then talk about it later. Dylan pointed out that there is nothing in the plan that is contradictory to Greater Nebraska's plan. Gary asked if the managers were able to provide these services for participants who live in other areas. Becky confirmed that they will do what works best for the participant and will send referrals if needed. Gary said that it is refreshing to hear that the managers are open to this type of service.

Dylan asked Thomas to comment - if the board approves the local plan does it give up any counties? Thomas said that this motion will not split the state up into new areas.

Lisa entertained a motion to approve the Greater Omaha Local Plan & Metro Regional Plan. Stacey made the motion and Elaine seconded the motion. Lisa asked Wendy to call the roll.

#### FOR(14):

Elaine Anderson
Wayne Brozek
Ann Chambers
Matt Gotschall
Gary Kelly
Greta Kickland
Roy Lamb II
Charlene Lant
Dan Mauk
Kelsey Miller
Denise Pfeifer
Jill Smith
Stacey Weaver
Lisa Wilson

#### AGAINST(0):

#### ABSENT(5):

Chris Callihan

Alicia Fries
Peggy Sandall-Bertrand
Kim Schumacher
Cristina Thaut

#### Motion carried.

# **Greater Lincoln Workforce Development Board**

#### \*MOTION:

## 6e - Motion to Approve the Lincoln Local & Southeast Regional Plan\* (page 24)

The Governor has designated the Greater Lincoln Workforce Development Area (Greater Lincoln) as Lancaster and Saunders counties. Greater Lincoln is responsible for the Southeast Region (Area 7), which covers Fillmore, Gage, Jefferson, Johnson, Lancaster, Nemaha, Otoe, Pawnee, Richardson, Saline, Seward, Thayer, and York counties, with Lancaster County being the focal county.

The Greater Nebraska Workforce Development Board must guarantee that individuals residing in Fillmore, Gage, Jefferson, Johnson, Nemaha, Otoe, Pawnee, Richardson, Saline, Seward, Thayer, and York counties who seek to receive services through Greater Lincoln will receive at least the same level of service through that delivery system as that available in Greater Nebraska.

It is proposed that the board approve the Greater Lincoln Local Plan and Southeast Regional Plan.

Jan Norland-Jensen from the Greater Lincoln Workforce Development Area presented the Greater Lincoln Plan and Southeast Regional Plan. Jan mentioned that she used to serve Greater Nebraska in Norfolk.

Jan said that the Southeast Regional Planning area includes 13 counties. She said they have a very small job center but it is located within SCC at Energy Square. Jan pointed out that 8 years ago Greater Lincoln and Greater Nebraska did a joint project which included discretionary grants to hire a consultant. She said that what she does is based on collaboration and relationship.

Dylan pointed out that Dan Mauk and Karen Stohs participated in Greater Lincoln's regional planning session. She said was happy to answer questions but it was discussed thoroughly with the Greater Omaha presentation. Jan noted that Greater Lincoln has put out three RFP's for Youth, Adult and Dislocated Worker. Jan said that as of this day their provider is the City of Lincoln's Urban Development. Ann asked if the city was ok with serving people outside of the city of Lincoln. Jan said that the Greater Lincoln Board understands that the WIOA funds should not have a residence requirement and there should be a regional approach. Lisa asked if there were any other questions. There were none.

Lisa entertained a motion to approve the Greater Lincoln Local Plan & Southeast Regional Plan. Dan made the motion and Jill seconded the motion. Lisa asked Wendy to call the roll.

## FOR(13):

Elaine Anderson

Wayne Brozek

Ann Chambers

Matt Gotschall

Greta Kickland

Roy Lamb II

Charlene Lant

Dan Mauk

Kelsey Miller

Denise Pfeifer

Jill Smith

Stacey Weaver

Lisa Wilson

#### AGAINST(1):

Gary Kelly

#### ABSENT(5):

Chris Callihan
Alicia Fries
Peggy Sandall-Bertrand
Kim Schumacher
Cristina Thaut

#### Motion carried.

## **Strategic Planning Committee**

Lisa gave updates on the Strategic Planning Committee Items.

#### \*MOTION

6g – Motion to Approve Meeting Locations\* (page 27 and 28)

Lisa presented the three options for meeting locations. She said that fortunately there haven't been many issues meeting a quorum. Option 1 was to continue meeting in Grand Island. Option 2 was to alternate between Grand Island, Kearney and Hastings. Option 3 was to alternate between Grand Island, Columbus and North Platte. The Strategic Planning committee recommended trying the Grand Island, Columbus and North Platte for the Greater Nebraska Board Meetings. This will add about \$2,300 to

meeting costs but will allow more outreach and collaboration with partners. Shannon noted that this needs to have the board's commitment to prevent quorum issues.

Stacey asked if this would turn into two day meetings. In the past the board would participate in outreach to partners on one day. Gary suggested that if the board do outreach, it would be better to do on the first day. Gary said he would follow the committee's recommendation. Charlene pointed out that Mondays are an issue for most people.

Dylan pointed out that with a two day meeting the board would have more lodging costs than originally figured. Stacey brought up that there isn't enough time in one day for the CEOB, full board, committee meetings and outreach. Dylan suggested an option of having two board meetings a year instead of three and having the Executive Committee do outreach. Some of the board members suggested doing a day and a half which would lower lodging costs but would still allow time for outreach.

Lisa discussed doing further research and voting on the motion at a later date. Denise recommended doing the CEOB meeting on the first day in the afternoon and the full board and the outreach on the second day. Matt suggested that the board approve the meeting locations, for planning purposes with the understanding that it could change after further research.

Lisa entertained a motion to approve Grand Island, North Platte and Columbus as the location(s) for future board meetings. Gary made the motion and Dan seconded the motion. Lisa asked Wendy to call the roll.

#### FOR(13):

Flaine Anderson

Wayne Brozek

Ann Chambers

Matt Gotschall

Greta Kickland

Roy Lamb II

Charlene Lant

Dan Mauk

Kelsey Miller

Denise Pfeifer

Jill Smith

Stacey Weaver

Lisa Wilson

#### AGAINST(1):

Gary Kelly

#### ABSENT(5):

Chris Callihan
Alicia Fries
Peggy Sandall-Bertrand
Kim Schumacher
Cristina Thaut

Motion carried.

# 6f - Memorandums of Understanding

Shannon announced that in May, 2017 the Executive Committee approved Memorandums of Understanding (MOUs) for the required partners listed on page 27. These MOUs were sent out on Friday May 12<sup>th</sup>. At this time, the Administrative has received four signed MOUs.

#### 6h1 - Scottsbluff Regional Plan (page 28 and 29)

Shannon presented on the Scottsbluff Regional Plan. On April 25, 2017 regional partners, including Nebraska VR, Nebraska Commission for the Blind and Visually Impaired, Proteus, Nebraska Department of Labor (NDOL) programs, and Nebraska Western Community College (adult education) met at Nebraska Western Community College in Scottsbluff to discuss strategies to leverage and coordinate services in the region. Wayne Brozek represented the board at this meeting. Themes of the meeting included aligning programs, improving access for job seekers and employers, cross training staff, and incorporating technology.

The Scottsbluff Region is comprised of 5 counties in the western part of Nebraska, part of NDOL's Panhandle Region. There is a table on page 29 showing the population of each of the five counties and their number of worksites. The Administrative Entity will continue to work with the board and partners in writing a regional plan for Scottsbluff. The Executive Committee hopes to host a meeting in mid-July 2017 to review the plan and receive feedback from the public and partners.

#### 6h2 - Tri-Cities Regional Plan (page 29)

Shannon announced that the board submitted the regional plan to the State on March 15, 2017. Feedback was received from the State and reviewed by the Executive Committee on 4/26/2017. The recommended edits to the Regional and Local Plans were made and resubmitted to the State on May 15, 2017. The System Alignment Committee and Strategic Direction Committee of the Nebraska Workforce Development Board (NWDB) will review the regional plan. Greater Nebraska can expect to receive additional feedback when their review is complete. Changes will be made and resubmitted. The NWDB will do one more review and the Governor will make a determination before July 1, 2017.

# 6i - Bylaws

The committee reviewed the Nebraska Workforce Development Board (State Board) bylaws to the GNWDB's Bylaws. Items that are in the State Boards bylaws that could be incorporated into our Bylaws include allowing members to assign a designee to attend a meeting if the GNWDB member is not able to attend and requiring members to attend at least two meetings per year. The committee will continue their discussion and hopes to make a recommendation to the board at the next meeting.

Lisa confirmed with Thomas from the NDOL legal department that the designee could not vote and would not count towards the quorum. Dan said that he did not think a proxy or designee would help in any way.

Dan asked why this issue was brought up. Dylan said that the board does not have to adopt the state board bylaws. He also pointed out the board members present have been very devoted and flexible. Gary asked how many openings there were currently on the board. Dylan said that Gary will be moved to the business position and now there is one labor position open.

Lisa asked if the 50% includes subcommittee meetings. The state bylaws are specifically related to the actual board meetings and would not include subcommittee or executive committee meetings. Lisa pointed out that this does not have to be decided that this meeting. The board voted to table this discussion.

# **System Coordination Committee**

Stacey updated the board on the System Coordination Committee Items; Motion to Approve Greater Nebraska Workforce System, American Job Certification, and the Greater Nebraska Local Plan.

#### **Stacey Weaver**

#### \*MOTION

# 6j - Motion to Approve Greater Nebraska Workforce System\* (page 31-37)

Stacey started with item **6j**, **the Motion to Approve the Greater Nebraska Workforce System**. The board must establish criteria for what defines a comprehensive, affiliated, and specialized American Job Center in the local area. The criteria must be in compliance with the American Job Center Certification and Local Workforce Delivery System Evaluation, Change 1 Policy.

It was initially proposed that two comprehensive, four affiliated, and four specialized centers be established in the local area, as noted in the packet. However, under this scenario each center would need to be certified which would be very time consuming would result in little added benefit to the local area.

It is proposed that no affiliated or specialized centers are established in the local area (no definition required) and the board accept the definition of a comprehensive center as defined in the packet. WIOA Title 1B services will be provided though Nebraska

Department of Labor Offices. Page 31 - 37 shows all of the Greater Nebraska Career Centers and their partners. Stacey clarified that all of the locations will stay the same, they just will not have the certified title.

Lisa entertained a motion to approve the Greater Nebraska Workforce System. Dan made the motion and Matt seconded the motion.

## FOR(14):

Elaine Anderson

Wayne Brozek

Ann Chambers

Matt Gotschall

Greta Kickland

Roy Lamb II

Charlene Lant

Dan Mauk

Kelsey Miller

Denise Pfeifer

Jill Smith

Stacey Weaver

Lisa Wilson

Gary Kelly

# AGAINST(0):

#### ABSENT(5):

Chris Callihan
Alicia Fries
Peggy Sandall-Bertrand
Kim Schumacher
Cristina Thaut

#### Motion carried.

## 6k - American Job Center Certification (page 37)

Stacey moved on to the American Job Center Certification on page 37. On April 18, the Certification Committees performed audits on the Grand Island American Job Center and the Beatrice American Job Center. Each AJC Certification Committee member was given a packet of evaluation forms to complete based on their view of each job center. Executive Committee Members Lisa Wilson and Kelsey Miller were part of the Job Center Certification Committee.

Greater Nebraska needs to have at least one Comprehensive American Job Center in order to receive funding. Services need to be provided from all of the required partners at the Comprehensive American Job Center(s).

Both centers did not meet the required criteria set forth by the State. As a result, the Executive Committee voted to **conditionally** approve both centers on April 26, 2017. The centers have until September 13, 2017 to reach full compliance. The Certification Committees will review the centers before this date and make a recommendation to the board. Dylan said that he is confident that everything will be taken care of at each center by the September 13<sup>th</sup> date.

# 6l - Greater Nebraska Local Plan (page 37 and 38)

Stacey presented updates on the Greater Nebraska Local Plan on page 37: The board submitted the local plan to the State on March 15, 2017. Feedback was received from the State and reviewed by the Executive Committee on April 26, 2017. The recommended edits to the regional and local plans were made and resubmitted to the State on May 15, 2017. The System Alignment Committee and Strategic Direction Committee of the Nebraska Workforce Development Board (NWDB) will review the local plan. Greater Nebraska can expect to receive additional feedback when their review is complete. Changes will be made and resubmitted. The NWDB will do one more review and the Governor will make a determination before July 1, 2017. Dylan noted that the plan has to have very specific details as to how services will be provided.

# 6m – One-Stop Operator Request for Proposal (page 38)

Stacey moved on to the Request for Proposal for the One-Stop Operator updates on page 38. On February 2, 2017 the Executive Committee, in agreement with the Chief Elected Officials Board, voted to issue a Request for Proposal (RFP) for the One-Stop operator positon. This decision was based upon the recommendation of the RFP Committee presented to the GNWDB on January 9, 2017.

**Recommendation #3** - Ask Administrative Entity to draft options for rebidding on the One-Stop operator role as soon as possible.

No bids were received. The Administrative Entity is working with the Commissioner of Labor to come up with a viable solution. The responsibilities of the One-Stop Operator are listed on page 39. We are not going to issue another RFP. Other options include maybe NDOL contracting with Hall County or Economic Development. If that does not work out NDOL must hire an FTE. Dylan pointed out that this was put out twice with no success.

# 6n - Performance & Quality Assurance (page 40-41)

Stacey presented Performance & Quality Assurance updates on page 40 and 41: On page 40 there is a graph showing the number of active participants/month for Adult, Dislocated Worker (DLW), Out of School Youth (OSY) and In School Youth (ISY). Just beneath that graph is a chart showing the average number of participants for each

program over a 5 month time period. Page 41 shows that same information but split up by each region.

Currently (5/22/2017) the Adult program is at 98% production, DLW is at 86% production and the Youth program is at 93% production. Production is based on benchmarks set for each workforce coordinator. A FTE for Adult or DLW has a benchmark of 60 active participants, while an FTE for Youth has a benchmark of 40 active participants.

The local area has not received PY17 funds yet. As of Monday (5/22/2017, the programs are adequately funded until PY17 funds become available. Over all the combined programs have an additional \$74,672.00 for PY17 compared to PY16.

# 60 - Customer Satisfaction Survey Results (page 42-43)

Stacey presented the Customer Satisfaction Survey Results on page 42 and 43. These surveys were submitted by participants after completion of their program. Over all the survey results were very positive and showed a high level of satisfaction from participants. Stacey noted this is a very new process. Dylan said that Greater Nebraska has 4-6 participants exit each week.

#### **PUBLIC COMMENT:**

Lisa asked if there was any public comment. There was none.

#### **MEETING DATES:**

October 26, 2017 - GNWDB and CEOB - Location TBD January 18, 2018 - GNWDB and CEOB - Location TBD May 24, 2018 - GNWDB and CEOB - Location TBD October 18, 2018 - GNWDB and CEOB - Location TBD

\*Other Greater Nebraska Meets are Scheduled and found on page 54 of your booklet.

## **ADJOURNMENT:**

#### \*MOTION

Lisa asked for a motion to adjourn the meeting of the Greater Nebraska Workforce Development Board is adjourned at 4:06 p.m. Thursday, May 25, 2017. Stacey made the motion and Roy seconded the motion.